



Complete list of hurricane resources Version April 13, 2011

1000 Friends of Florida. (n.d.). *Disaster planning for historic resources* [Electronic resource]. Tallahassee, FL: 1000 Friends of Florida. Retrieved March 24, 2009, from <http://www.1000friendsofflorida.org/preservation/disaster/Dos-demPilotProject1.asp>

This web site includes several Florida disaster-related documents: a statewide disaster manual with case studies, disaster planning guide for Florida historic structures, and disaster mitigation guide for historic structures. There are overviews of disaster planning and mitigation efforts in Nassau, Palm Beach, Apalachicola, and Sarasota counties.

Abby. (2008, October 14). West University on the cover of Texas Library Journal [Blog entry]. *eBranch Blog*. Houston, TX: Harris County Public Library. Retrieved March 9, 2009, from http://www.hcpl.net/ebranch/news/archives/2008_10.html

This blog entry highlights an article in *Texas Library Journal* concerning the decision of the Harris County Public Library West University branch to open without power during the days after Hurricane Ike.

Alabama Emergency Management Agency. (n.d.). *Alabama Emergency Management agency home* [Electronic resource]. Clanton, AL: Alabama Emergency Management Agency. Retrieved March 9, 2009, from <http://ema.alabama.gov/>

This is the official portal to the Alabama Emergency Management Agency. The site is comprised of links connecting users to state agencies, including Citizen Corps, Office of Public Assistance, local AEMA offices, Alabama Department of Safety, Alabama National Guard, National Oceanic and Atmospheric Administration (NOAA), and others.

Alabama Office of the Governor. (n.d.). *Alabama hurricane center* [Electronic resource]. Montgomery, AL: Office of the Governor, Alabama. Retrieved March 9, 2009, from <http://www.hurricane.alabama.gov/index.htm>

The Alabama Hurricane Center web site provides a comprehensive list of hurricane related sources, including storm tracking maps, hurricane preparation survival guides, local, state, national, and international information on locating the missing, and local and state level news resources. There are links to information on weather radios, the ASPCA, the Humane Society, Alabama Department of Insurance, National Hurricane Center, and traffic webcams.

Alabama Public Library Service Disaster Preparedness Committee. (n.d.). *Is your library ready? A guide to disaster preparedness and supporting our communities for Alabama's public libraries* [Electronic resource]. Montgomery, AL: Alabama Public Library Service. Retrieved March 9, 2009, from <http://www.ccpls.com/disaster/index.html>

The disaster preparedness web site is comprised of a list of resources for developing library disaster plans, including sample library disaster plans, sample policies for public libraries to implement to assist disaster victims, and a list of various links concerning programs, services, and activities for disaster victims.

Albanese, Andrew, Blumenstein, Lynn, & Oder, Norman. (2005). Libraries damaged, librarians respond, after hurricane's fury. *Library Journal*, 130(15), 16–17. Retrieved February 19, 2009, from WilsonWeb database.

This article highlights the roles of librarians in Louisiana and neighboring states in the aftermath of Hurricane Katrina. Library roles mentioned include offering temporary cards to refugees, providing gift books for children and adults at shelters, providing contact information for local service organizations, and setting up a housing information exchange.

Alire, Camila (Ed). (2000). *Library disaster planning and recovery handbook*. NY: Neal-Schuman.

This handbook serves as a comprehensive guide for libraries dealing with disasters. The handbook discusses the topics of disaster management, disaster recovery, gifts and donations, collection restoration, and resource sharing in disaster recovery.

American Library Association. (2008). *Disaster preparedness and recovery* [Electronic resource]. Chicago: American Library Association. Retrieved March 9, 2009, from <http://www.ala.org/ala/aboutala/offices/wo/woissues/disasterpreparedness/distrprep.cfm>

This section of the ALA web site provides libraries and museums with disaster planning resources, links to emergency management training through FEMA, resources on working with first responders, and an online guide to navigating the FEMA web site for cultural institution aid. Other resources include the Online Disaster Planning-Tool (dPlan), guides to acquiring federal aid from sources other than FEMA, and resources on how to preserve materials in case of disaster.

American Library Association. (2006). *Disaster response: A selected annotated bibliography* [Electronic resource]. Chicago: American Library Association. Retrieved March 9, 2009, from <http://www.ala.org/Template.cfm?Section=libraryfactsheet&Template=/ContentManagement/ContentDisplay.cfm&ContentID=25420>

This fact sheet includes a list of disaster preparedness web sites, links to FEMA and SOLINET trainings, and a selected bibliography of disaster planning and response resources.

American Radio Relay League. (2009). *ARRL homepage* [Electronic resource]. Newington, CT: American Radio Relay League. Retrieved February 26, 2009, from <http://www.arrl.org/>

This is the official web site for the American Radio Relay League (ARRL). The ARRL promotes the interests of amateur radio operators and provides technical support to amateur radio enthusiasts around the country.

American Red Cross. (2009). *Talking about disaster: Guide for standard messaging* [Electronic resource]. Washington, DC: American Red Cross. Retrieved March 9, 2009, from <http://www.redcross.org/disaster/disasterguide/>

This guide is aimed at disaster safety information providers. It provides language these providers can use when providing messages and technical information to the public. The guide is available as a PDF download or in HTML format divided by hazards, special populations, pre-disaster preparedness, and just-in-time and post-disaster preparedness.

American Red Cross Capital Area Chapter. (2009). *The official 2009 hurricane survival guide for the capital area* [Electronic resource]. Leon County, FL: Leon County Board of County Commissioners. Retrieved June 1, 2009, from <http://www.haveahurricaneplan.com/guide.pdf>

This hurricane preparedness guide includes sections about protecting personal property, evacuation routes, and how to protect your small business.

American Red Cross Capital Area Chapter. (2008). *Prepare yourself – Protect your business* [Electronic resource]. Tallahassee, FL: Capital Area Chapter of the American Red Cross. Retrieved February 17, 2009, from http://www.tallyredcross.org/py_business.html

This web site provides links and resources to help businesses prepare for disasters, build disaster recovery plans, and learn about disaster mitigation. The resources are organized into 5 categories: organizations, articles, brochures and guides, checklists, and publications.

American Red Cross Capital Area Chapter. (2008). *Preparedness exercises: Disaster activities* [Electronic resource]. Tallahassee, FL: American Red Cross Capital Area Chapter. Retrieved February 25, 2009, from http://www.tallyredcross.org/py_activities.html.

This American Red Cross page for the city of Tallahassee contains an array of disaster scenario exercises in html or pdf printable formats. The exercises are designed for a number of scenarios that include biological disasters, natural disasters, and outbreak anarchy.

Amigos Library Services. (2007). *A disaster plan for libraries and archives* [Electronic resource]. Dallas, TX: Amigos Library Services. Retrieved September 23, 2008, from http://www.amigos.org/files/disasterplan_template.pdf

This planning template assists libraries and archives to prepare for emergency situations by gathering vital information necessary in the event of an emergency. It includes sections for the in-house emergency team, locations of emergency systems in facilities, local emergency services, and collection salvage and general supplies.

Amigos Library Services. (2009). *Imaging & preservation service (IPS)* [Electronic resource]. Dallas, TX: Amigos Library Services. Retrieved March 9, 2009, from <http://www.amigos.org/?q=node/234>

The Amigos IPS is a service providing preservation information, support, and training to librarians and archivists based in the southwestern U.S. The web site includes steps for preservation, arranged by type of material, a disaster plan template, information on workshops, and Amigos contact information.

Austin Public Library. (2008, September 17). *Hurricane evacuee library cards* [Press release]. Austin, TX: Austin Public Library. Retrieved May 18, 2009, from <http://www.ci.austin.tx.us/library/news/nr20080916a.htm>

This is a brief press release stating that the Austin Public Library will waive non-resident fees for hurricane Ike evacuees and provide a free library card. It is an example of a public library providing on-demand evacuee services.

Baldwin County Library Cooperative. (2008). *Community service guide* [Electronic resource]. Robertsdale, AL: Baldwin County Library Cooperative. Retrieved March 9, 2009, from <http://www.gulftel.com/bclc/community/communityres.htm>

The guide is comprised of links to services concerning addiction, emergency and law enforcement, food, general health, mental health, emergency assistance, etc. Emergency assistance includes links to the Red Cross Gulf Coast division, FEMA web site, as well as Alabama and Baldwin County emergency assistance providers.

Baldwin, David. (2009). *Disaster Mental Health* [Electronic resource]. Eugene, OR: David Baldwin's Trauma Information Pages. Retrieved April 7, 2009, from <http://www.trauma-pages.com/disaster.php>

David Baldwin's *Disaster Mental Health* web page contains information on helping families and children cope with the emotional and mental affects of disasters. The web page also contains a section of mental health treatment guides that may be useful for emergency workers and individuals in disaster situations.

Ballofett, Nelly, & Hille, Jenny. (2004). *Preservation and conservation for libraries and archives*. Chicago: American Library Association.

This book focuses on preservation and conservation of library materials. The content informs readers of the basic principles, necessary tools and techniques of preservation, and the methods of book of conservation.

Baltimore Academic Library Consortium (BALC). (n.d.) *Disaster mitigation planning assistance* [Electronic resource]. Baltimore, MD: Baltimore Academic Library Consortium. Retrieved November 16, 2008, from <http://matrix.msu.edu/~disaster/search.php>

The BALC site provides users with a range of disaster preparedness resources, including links to sample disaster preparedness plans of academic institutions around the nation including the U.S. Navy Libraries and Archives Disaster Preparedness Workbook. Other resources include links to preservation organizations and a database that can be searched for experts in the field of conservation and preservation, services, and supplies.

Barlow, Mark. (2004). *Hurricane preparedness plan* [Electronic resource]. Orange Beach, AL: Orange Beach Public Library. Retrieved April 6, 2009, from <http://www.ccpls.com/press/HURRICANE%20PLAN%20FOR%20ORANGE%20BEACH%20PUBLIC%20LIBRARY.pdf>

This document is the hurricane preparedness plan for the Orange Beach Public Library, a Gulf Coast public library. The plan details the actions that the library is to take before the storm and after the storm and provides an example of a library's hurricane preparedness plan.

Beaufort County Library. (2008). *Hurricane preparation and recovery plan: Evacuation, security and reporting procedures for HURRICANES, section III: P of the Continuity of Operations Plan for Emergencies* [Electronic resource]. Beaufort, SC: Beaufort County Library. Retrieved March 9, 2009, from <http://www.beaufortcountylibrary.org/rooms/documents/html/emergencyh.htm>

This web site lists procedures that comprise the hurricane disaster protocol for the coastal South Carolina public libraries. This is a good example of a library hurricane preparedness and recovery plan.

Benton Foundation. (2008). *FCC ramps up for Gustav Response* [Electronic resource]. Washington, DC: Benton Foundation. Retrieved March 9, 2009, from <http://benton.org/node/16405>

This brief article reports that the FCC's Public Safety and Homeland Security Bureau (PSHSB) announced a Disaster Information reporting Systems (DIRS). DIRS is for communications providers to report the status of communications infrastructure, i.e. wireless, broadcast, and cable.

Benton Foundation. (2008). *Gustav brings down cell, Internet service* [Electronic resource]. Washington, DC: Benton Foundation. Retrieved March 9, 2009, from <http://benton.org/node/16480>

This brief article reports the effects that Hurricanes Katrina and Gustav had on communications in Louisiana, with a focus on Gustav's effects. The storms shut down technology firms in Louisiana and caused the Federal Communications Commission (FCC) to propose a mandatory back up battery requirement for wireless carriers.

Berry, John N., III. (2008). Politician of the year 2008: Lifting Louisiana. *Library Journal*, 133(5), 27-27. Retrieved March 9, 2009, from <http://www.libraryjournal.com/article/CA6592642.html>

This article discusses Louisiana Lt. Governor Mitch Landrieu's view of the importance of libraries in a range of activities but especially their role in the aftermath of Hurricane Katrina as places to access the Internet and gather information.

Bertot, John Carlo, Jaeger, Paul T., Langa, Lesley A., & McClure, Charles R. (2006). Public access computing and Internet access in public libraries: The role of public libraries in E-government and emergency situations. *First Monday* [Electronic journal], 11(9). Retrieved February 13, 2009, from <http://firstmonday.org/htbin/cgiwrap/bin/ojs/index.php/fm/article/view/1392/1310>

This article focuses on the library's role in providing E-government services, including the importance of public access computing and Internet access. It includes a discussion of the roles libraries play in response to emergencies, like hurricanes, when people come to libraries to access the Internet to request aid, locate missing family and friends, file FEMA and insurance claims, etc.

Bick, Julie. (2008, November 10). In crisis, remote access. *New York Times* [Electronic version]. Retrieved March 9, 2009, from <http://www.nytimes.com/2008/11/11/giving/11NET.html?partner=rss&emc=rss>

This article mentions the work of NetHope (<http://nethope.org/>) to develop a Network Relief Kit. This is a 4 pound, solar powered device that can connect laptops or satellite phones to the Internet via a global satellite network and is designed to facilitate disaster relief and humanitarian aid efforts.

Biever, Celeste. (2007, Feb. 15). MySpace-style web sites perfect for disaster survival. *New Scientist* [Electronic version]. Retrieved March 9, 2009, from <http://www.newscientist.com/article/dn11189-myspacestyle-websites-perfect-for-disaster-survival.htm>

This article documents early use of Web 2.0 applications for emergency management. It discusses the practicality of asking people to join new web-based emergency social networks versus using existing social networking sites such as MySpace and Facebook.

Block, Marylaine, & Kim, Ann. (2006). All (librarian) hands on deck. *Library Journal*, 131(5), 22-25. Retrieved March 20, 2009, from <http://www.libraryjournal.com/article/CA6312522.html>

This article details ways librarians stepped up to provide disaster response services in the wake of Hurricanes Katrina and Rita by handing out water, clothing, and books, offering space for relief workers, and staffing phone banks and shelters. The article also discusses damage to libraries and restoration of libraries and library collections.

Block, Tom. (2008, September 18). *FSU and libraries: Lending more than books* [Radio interview]. Tallahassee, FL: WFSU Radio, Florida State University Communications Group. Retrieved March 20, 2009, from <http://www.fsu.com/radio/indexmonth.php?mp3url=http://vh1.acns.fsu.edu/univcomm/mp3/2008-09/09-18-08.mp3&mp3title=FSU%20and%20Libraries%20Lending%20More%20than%20Books>

This interview with Dr. Charles McClure discusses research being done by the Information Use Management and Policy Institute, as a result of a \$218,000 grant from the Florida Catastrophic Storm Risk Management Center. The research seeks to uncover best practices and develop systematic guidelines that will assist public libraries during times of severe tropical weather that result in a public need for their community libraries.

Bolger, Laurie. (2003). Scared or prepared? Disaster planning makes the difference. *Information Outlook*, 7(7), 26-30. Retrieved March 20, 2009, from Gale Expanded Academic ASAP database.

Laurie Bolger outlines guidelines for the disaster planning process to help mitigate the effects that disasters have on libraries.

Bolger, Laurie. (2003, June 9). *Scared or prepared? Disaster planning makes the difference*. Presented at the 2003 Special Libraries Association Annual Conference. Retrieved March 20, 2009, from <http://www.sla.org/Documents/ScaredorPrepared2.htm>

This paper describes what a disaster is and highlights five disasters that impacted libraries: a tornado, flash flood, earthquake, the Oklahoma City bombing, and 9/11. There are also guidelines for the disaster planning process which encourage collaboration with local authorities in the planning process.

Boss, Richard W. (2002, June). *Disaster planning for computers and networks*. Chicago: ALA. PLA Tech Notes. Retrieved February 13, 2009, from <http://www.ala.org/ala/mgrps/divs/pla/plapublications/platechnotes/disasterplanning.cfm>

This web site highlights the importance of disaster planning for computers and networks since they are essential for patron service and staff productivity. Steps in the disaster planning process include a risk assessment, risk reduction, identification of needed resources, a disaster plan, and recovery procedures.

Breaking news: Libraries regroup, reach out in wake of Hurricane Ike. (2008, Sep. 26). *American Libraries* [Electronic version]. Retrieved March 9, 2009, from <http://www.ala.org/ala/online/currentnews/newsarchive/2008/september2008/ikedamage.cfm>

This article discusses the destruction caused by Hurricane Ike on the Gulf coast and inland. Specifically, the article focuses on the academic and public school libraries that were affected by the storm, the types of damage these libraries incurred, i.e. materials and building, and the effects Ike had on mid-west libraries as it moved inland.

Breighner, Mary. (2005). *Risk and insurance management manual for libraries*. Chicago: American Library Association, Library Administration and Management Association.

This manual provides an overview of the importance of risk management in preventing loss due to disasters, either natural or manmade. The book includes sample policies and checklists for all types of libraries.

Brennan, Christopher, & O'Hara, Eileen. (2002). Murphy was a librarian: A case study in how NOT to handle a systems crash. *Computers in Libraries*, 22(3), 10-12, 72. Retrieved February 13, 2009, from WilsonWeb database.

This article recounts a systems crash at Drake Memorial Library, SUNY Brockport that rendered the OPAC inaccessible and deleted MARC records. The library's backup procedures are included as an example of protocol to plan for and mitigate disaster.

Brevard County Emergency Management. (n.d.) *Hurricane information* [Electronic resource]. Rockledge, FL: Brevard County Emergency Operation Center. Retrieved February 18, 2009, from http://embrevard.com/prep_storm_approaches.cfm

This web site provides hurricane preparedness information and tips for individuals, pets, and businesses. It includes suggested preparedness activities for people who will remain in their homes and for people who must evacuate.

Brewer, Michelle Volesko, & Reich, Barbara S. (2005). *Memorandum of understanding for a health sciences, hospital/system or medical library for emergency preparedness support*. Princeton, NJ: New Jersey Hospital Administration. Retrieved March 20, 2009, from <http://www.njha.com/LibrarySection/Pdf/Model%20MOU%20rev6%20Legal%20review%20complete%20FINAL%20with%20Fo.pdf>

This document is an example of a Memorandum of Understanding (MOU). The form is a mutual aid agreement and description of a voluntary program for emergency preparedness and support between cooperating libraries.

Britt, Phillip. (2005). Taking steps for disaster recovery. *Information Today*, 22(9), 1, 21. Retrieved March 25, 2009, from Expanded Academic database.

The author discusses the value of disaster planning by explaining that, after Hurricane Katrina, some companies were up and running quicker than others because they had business continuity and disaster recovery plans. Suggestions are offered for planning steps to prepare for disasters, including elements of a good recovery plan.

Buchanan, Sally A. (1988). *Disaster planning: Preparedness and recovery for libraries and archives* (RAMP Publication PGI-88/WS/6). Paris: United Nations Education, Scientific, and Cultural Organization.

The guidelines that are sketched out in this resource provide a framework for developing a library disaster plan. Topics covered in the manual include prevention, protection, response and recovery.

Cable News Network. (2008). *Commentary: U.S. needs 'culture of preparedness'* [Interview]. In *Commentary: U.S. needs 'culture of preparedness'*. Atlanta, GA: CNN. Retrieved March 9, 2009, from <http://www.cnn.com/2008/US/weather/09/01/honore.gustav/index.html>

This is an interview with Lt. Gen. Russel Honore who led the military response to Hurricanes Katrina and Rita. During the interview Lt. Gen. Honore discusses some of the lessons that were during hurricanes Katrina and Rita regarding evacuations, post-hurricane recovery, and what cities and citizens can do to be prepared for hurricanes.

California Preservation Program. (2005). *Generic disaster plan workbook*. Sacramento, CA: California Preservation Program, California State Library. Retrieved March 24, 2009, from <http://calpreservation.org/disasters/generic/index.html>

This online workbook provides a framework for institutions to write individualized disaster plans.

Cassell, Gracelynn. (2004). Library experiences with natural disasters: Hurricanes and Volcanoes (Montserrat). *International Preservation News*, 34, 4-11. Retrieved February 13, 2009, from <http://www.ifla.org/VI/4/news/ipnn34.pdf>

This article focuses on disaster mitigation planning concerning digital resources and the results of a disaster planning survey of libraries worldwide that was distributed by the International Federation of Library Associations and Institutions (IFLA).

Centers for Disease Control. (2009). *Centers for Disease Control home page* [Electronic resource]. Atlanta, GA: Centers for Disease Control. Retrieved April 6, 2009, from <http://www.cdc.gov/>

The CDC's web site is a comprehensive source for credible health information, including emergency preparation and response information related to bioterrorism, chemical, radiation and disease outbreaks, and severe weather.

Centers for Disease Control and Prevention. (n.d.). *Emergency preparedness and response: Hurricanes* [Electronic resource]. Atlanta, GA: Centers for Disease Control and Prevention. Retrieved March 24, 2009, from <http://www.bt.cdc.gov/disasters/hurricanes/>

This web site contains a wealth of information on preparing for tropical weather systems, such as resources on how to prevent injury and illness, remaining healthy in hot weather, how to make a building safe after the disaster, and learning how to prepare for a hurricane. The site also allows users to download RSS feeds for "Public Service Announcements for Hurricanes" and "CDC Emergency Preparedness & Response."

Centers for Disease Control and Prevention. (n.d.). *Hurricanes* [Electronic resource]. Atlanta, GA: Centers for Disease Control and Prevention. Retrieved March 6, 2009, from <http://www.bt.cdc.gov/disasters/hurricanes/>

This section of the CDC web site contains a wealth of information on preparing for tropical weather systems. There are resources on how to prevent injury and illness, remaining healthy in hot weather, how to make a home safe after the disaster, and learning how to prepare for a hurricane. Each resource section provides pdf downloads of the information available in each section and some of the sections provide users with audio and visual files.

Citizen Corps. (n.d.). *Citizen Corps: Home* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security, Citizen Corps. Retrieved March 24, 2009, from <http://www.citizencorps.gov/index.shtm>

This web site contains resources for locating Citizen Corps councils around the U.S., as well as information on national security updates, Citizen Corps programs and partners.

City of Brownsville, Office of Emergency Management. (2008). *Emergency management* [Electronic resource]. Brownsville, TX: City of Brownsville, Office of Emergency Management Retrieved March 24, 2009, from <http://oem.cob.us/emergency/default.asp>

This web site includes a list of sites for current weather, disaster preparedness, emergency planning, and children's resources.

City of Greenacres. (n.d.). *City of Greenacres – a great place to be!* [Electronic resource]. Greenacres, FL: City of Greenacres. Retrieved March 26, 2009, from http://www.ci.greenacres.fl.us/dept_administration/Hurricane_Prep.htm

This web site is a hurricane preparedness page with information for local residents, including a printable version of the city's newsletter, which is actually a hurricane preparedness checklist. Also, there is a local area map indicating the locations of Publix Markets and gas stations with generators.

Clifton, Gerard. (2005). Risk and preservation management of digital collections. *International Preservation News*, 36, 21-23. Retrieved November 16, 2008, from <http://www.ifla.org/VI/4/news/ipnn36.pdf>

This article details risks to digital media in a variety of formats, discusses collection level, organizational, and external factors to consider, and offers methods to reduce risk, particularly suggesting a risk management approach.

Collaborating Agencies Responding to Disasters (CARD). (n.d.). *Partnering for strength: MOUs getting your relationships in print*. Retrieved February 13, 2009, from http://www.kingcounty.gov/healthservices/health/preparedness/VPAT/~//media/healthServices/publichealth/documents/VPAT/mou_workshop.ashx

This is a widely admired, King County, WA approach to solidifying disaster response partnerships using memoranda of understanding (MOU). It explains what a MOU and its key elements are.

Committee on Using Information Technology to Enhance Disaster Management, National Research Council. (2005). *Summary of a workshop on using information technology to enhance disaster management*. Washington, D.C.: National Academies. Retrieved February 19, 2009, from http://books.nap.edu/catalog.php?record_id=11458#orgs

This report summarizes the key points made during a workshop on use of information technology in disaster management. The workshop topics covered information management challenges in disaster response; research opportunities for utilizing information technology in disaster management; and collaboration, coordination, and interoperability.

Community Emergency Response Team. (n.d.). *CERT: About CERT* [Electronic resource]. Washington, D.C.: U.D. Department of Homeland Security, Community Emergency Response Team. Retrieved March 25, 2009, from <http://www.citizencorps.gov/cert/about.shtm>

This web site is for citizens who want to prepare for disasters in their community. The web site contains information on how to develop CERT programs in local communities, a CERT state directory with contact information for CERT programs around the nation, a search engine for locating programs in local areas, and a variety of other resources pertaining to citizen disaster preparedness.

Connecticut State Library. (2008). *WebJunction – disaster planning* [Electronic resource]. Hartford, CT: Connecticut State Library. Retrieved March 25, 2009, from <http://ct.webjunction.org/do/Navigation;jsessionid=06165940CD725B1AF514A3C556A843D1?category=11540>

This section of the Connecticut State Library's library management web site provides suggestions for libraries to create their own disaster response plans. Information is categorized as disaster prevention, disaster planning and response, and disaster recovery.

Consortium for the Preservation of Documentary Patrimony in Case of Disaster (COSADOCA). (2008). *COSADOCA – consortium for the preservation of documentary patrimony in case of disaster* [Electronic resource]. COSADOCA. Retrieved March 9, 2009, from <http://www.cosadoca.ch/en/>

This is the web site for a European agency concerned with the preservation of library materials. The web site has a number of practical preservation tip sheets and a bibliography related to salvage and recovery.

Criswell, Gale K. (2005). *Booklist for children affected by Hurricane Katrina*. Baton Rouge, LA: State Library of Louisiana. Retrieved March 25, 2009, from <http://www.state.lib.la.us/empowerlibrary/Booklist%20for%20CHILDREN%20affected%20by%20Hurricane1.pdf>

This book list was developed for children affected by Hurricane Katrina. The books may be used by parents or other caregivers to present difficult issues in the context of stories; issues include adapting to change, comfort and reassurance, courage, grief and loss, resilience and hope, and death.

Cullman County Public Library System. (n.d.). *Disaster preparedness/recovery manual*. Cullman County, AL: Cullman County Public Library System. Retrieved April 6, 2009, from http://www.ccpls.com/press/CCPLS%20Disaster%20Manual_edit.pdf

This manual informs the responses and recovery actions of the Cullman County Public Library System. The manual serves as an example of a library's emergency plan, its approach to organizing for an emergency, and its policies and procedures for emergency response and recovery.

Cultural Preservation and Restoration. (n.d.). *Cultural preservation & restoration* [Electronic resource]. Blairstown, NJ: Cultural Preservation and Restoration. Retrieved March 9, 2009, from <http://www.cprconservation.com/>

CPR is a small business that provides conservation and museum services, including freeze-drying and wet-tissue stabilization. The web site provides an overview of CPR's services, treatment photos, and contact information

Disaster assistance guide for Katrina evacuees. (n.d.). *Dallas Morning News*. Dallas, TX: Retrieved May 18, 2009, from http://www.dallasnews.com/s/dws/spe/2005/katrina/assistance_guide.pdf

The disaster assistance guide is a quick reference guide designed to help evacuee victims locate aid in the Dallas metropolitan area. The guide includes phone numbers, locations, and email addresses to health care services, FEMA, Red Cross, city hall, the school district office, and other local services.

Dearstyne, Bruce W. (2006). Taking charge: Disaster fallout reinforces RIM's importance. *The Information Management Journal*, 40(4), 37-40, 42-43. Retrieved February 13, 2009, from WilsonWeb database.

This article provides insights and lessons learned from Hurricane Katrina that help clarify and strengthen the role of RIMs (records and information management professionals). The article includes nine lessons, such as the need to consider worst case scenarios in disaster preparedness, rapid creation of new and flexible information forums, limited situational awareness, need for fast and reliable information for command control, and requirement to make decisions in crisis even without reliable or sufficient information.

DePew, John N. (1989). *Statewide disaster preparedness and recovery program for Florida libraries* (Occasional Papers Number 185). Champaign, IL: Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign. (ERIC Document Reproduction Service No. ED307872). Retrieved November 16, 2008, from http://eric.ed.gov/ERICDocs/data/ericdocs2sql/content_storage_01/0000019b/80/1e/c5/6a.pdf

This report details a program designed to alert Florida's academic and public librarians to the nature of fire and water disasters, train them to prepare for and respond to emergency situations, and establish a statewide library disaster recovery network.

Diamond, Tom. (2006). The impact of Hurricanes Katrina and Rita on three Louisiana academic libraries: A response from library administrators and staff. *Library Administration & Management*, 20(4), 192-194, 195-200. Retrieved February 13, 2009, from WilsonWeb database.

This article documents the pre-hurricane and post-hurricane conditions affecting three Louisiana academic libraries and their parent institutions. The article reports on interviews with administrators and staff who provide unique perspectives on the challenges their libraries encountered as a result of hurricanes Katrina and Rita.

DisasterVictims.org. (2008, November 1). Books that help children cope with disasters [Blog post]. Retrieved March 25, 2009, from <http://disastervictims.org/disastervictims/uncategorized/books-children-cope-disasters/11/01/2008/>

This blog entry provides a list of for books to help children cope with natural disasters. It includes a list of helpful web sites.

Dodson, Suzanne, & Wellheiser, Johanna G. (1996). *Bibliography of standards and selected references related to preservation in libraries* [Electronic resource]. Ottawa, CA: Library and Archives Canada. Retrieved March 25, 2009, from http://epe.lac-bac.gc.ca/100/200/301/nlc-bnc/bibliography_standards_apr96-ef/eintro.htm

This bibliography provides resources in the following categories: preservation and access, paper-based collections/records, film-based collections/records, optical and magnetic collection/records, environmental control, exhibition, health and safety, security, and emergency planning and response. The emergency planning and response section covers general disasters, fires, other disasters (i.e. earthquakes, hurricanes, and floods), and salvage information.

Drewes, Jeanne M., & Page, Julie A. (1997). *Promoting preservation awareness in libraries: A sourcebook for academic, public, school, and special collections*. Englewood, CO: Libraries Unlimited.

This book discusses a number of approaches to preservation awareness and education in school, public, and academic libraries. Additionally, the book discusses the importance of training and awareness in achieving preservation goals and contains an annotated bibliography of book and journal resources on preservation education.

Eberhart, George, Flagg, Gordon, Goldberg, Beverly, Goodes, Pamela, Kniffel, Leonard, Landgraf, Greg, et al. (2005). Katrina's terrible toll: Librarians rally to provide information for a devastated gulf coast population. *American Libraries*, 36(9), 14-18, 20-25. Retrieved February 13, 2009, from WilsonWeb database.

This article details the impact of Hurricane Katrina on gulf coast libraries, such as damage to libraries and collections, recovery efforts, and impacts on staffing. Post-disaster services to evacuees and others are discussed, including help filling out FEMA forms, contacting loved ones, general Internet access, borrowing privileges, and bringing library materials to shelters.

Edwards Information. (2006). *Edwards disaster recovery directory*. Brookline, MA: Edwards Information. Retrieved November 16, 2008, from <http://www.edwardsinformation.com>

This disaster recovery directory is available for purchase through this web site.

Ellis, Jamie Bounds, & Shambra, Jane. (2008). Reshaping public services after a disaster. *Mississippi Libraries*, 72(3), 51-53. Retrieved February 13, 2009, from http://www.misslib.org/publications/ml/fall08/Libraries_Fall_08.pdf

This article presents a case study on the impact of Hurricane Katrina on a public library systems department. The article addresses the following issues: collections reassessment, relocation, alternative resources, communication, technology, programming, continuing education, and grant funding.

Emergency Management Institute. (2009). *Emergency Management Institute* [Electronic resource]. Emmitsburg, MD: Emergency Management Institute, Federal Emergency Management Agency. Retrieved February 13, 2009, from <http://training.fema.gov/>

This web site provides information on EMI course, programs, and activities, as well as general information on application procedures, use FEMA preparedness grant funds for the courses, and integrated emergency management. EMI courses focus on disaster mitigation, preparedness, response, and recovery.

Emergency Management Institute. (2009). *FEMA independent study program: National incident management system courses* [Electronic resource]. Emmitsburg, MD: Emergency Management Institute, Federal Emergency Management Agency. Retrieved May 18, 2009, from <http://training.fema.gov/IS/NIMS.asp>

This web site provides access to Incident Command System (ICS) online courses that are offered by FEMA. The Incident Command System (ICS) is a management concept that gives emergency response personnel a model on which to build an integrated organizational structure that matches the response needs of a particular disaster.

Emergency Management Institute. (n.d.) *Emergency Management Course Materials for States* [Electronic resource]. Emmitsburg, MD: Emergency Management Institute, Federal Emergency Management Agency. Retrieved May 18, 2009, from <http://training.fema.gov/EMIWeb/priv/courses.htm>

This web site offers state emergency management agencies and offices a variety of online courses in emergency management. The courses that are offered are designed to prepare states agencies for man-made and natural disasters.

Eng, Sidney. (2002). How technology and planning saved my library at ground zero. *Computers in Libraries*, 22(4), 28-35. Retrieved November 16, 2008, from <http://www.infotoday.com/cilmag/apr02/eng.htm>

This article details the impact of the 9/11 attack of an academic library in Manhattan. The focus is on keeping the web site up-to-date and the importance of disaster planning.

Extension Disaster Education Network. (n.d.). *Extension disaster education network (EDEN)* [Electronic resource]. Baton Rouge, LA: Louisiana State University AgCenter. Retrieved March 26, 2009, from <http://www.eden.lsu.edu/>

This web site includes links to resources (arranged by state), extension vs. non-extension web sites, and by issues such as snow and ice, floods and flooding, storm readiness, bird flu, and children and disasters.

Federal Alliance for Safe Homes (FLASH). (2009). *Strengthening homes and safeguarding families* [Electronic resource]. Tallahassee, FL: Federal Alliance for Safe Homes. Retrieved March 26, 2009, from <http://www.flash.org/>

The FLASH web site provides information on how to prepare families and homes for earthquakes, floods, extreme temperatures, hail, hurricanes, terrorism, lightning, rip currents, power outages, tornadoes, wildfire, thunderstorms, and tsunamis.

Federal Emergency Management Agency. (2009). *Developing and maintaining state, territorial, tribal and local government emergency plans: Comprehensive preparedness guide, CPG 101*. Washington, D.C.: U.S. Department of Homeland Security. Retrieved May 8, 2009, from http://www.fema.gov/pdf/about/divisions/npd/cpg_101_layout.pdf

This guidebook provides general tips on developing emergency operations plans. It describes the planning process and defines fundamentals of planning and provides templates for developing an emergency operations plan.

Federal Emergency Management Agency. (2008). *About DRCs* [Electronic resource]. Washington, DC: U.S. Department of Homeland Security. Retrieved May 18, 2009, from <http://www.fema.gov/assistance/opendrcs.shtm>

This portion of the FEMA web site defines what a Disaster Recovery Center (DRC) is, lists some services a DRC might provide, and includes a DRC locator service.

Federal Emergency Management Agency. (2008). *Are you ready? An in-depth guide to citizen preparedness* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security. Retrieved March 26, 2009, from <http://www.fema.gov/areyouready/>

This web page provides an overview of the *Are You Ready?* Guide. The guide is available as a downloadable PDF or as HTML pages.

Federal Emergency Management Agency. (2008). *Continuity of Operation (COOP) programs: Education/Training* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security. Retrieved April 9, 2009, from <http://www.fema.gov/government/coop/index.shtm>

This web site provides organizations with resources that can be used to evaluate and develop Continuity of Operations Plans.

Federal Emergency Management Agency. (2008). *Get disaster information* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security. Retrieved March 26, 2009, from <http://www.fema.gov/hazard/index.shtm>

The FEMA Get Disaster Information web site contains a variety of resources concerning natural disasters and hazards. The site has an interactive map feature that allows to users identify what types of disasters their communities might be at risk of, print hurricane and flood maps, and disaster declaration maps.

Federal Emergency Management Agency. (2006). *Emergency response action steps* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security. Retrieved March 26, 2009, from <http://www.fema.gov/plan/ehp/response.shtm>

This web page offers practical tips for the first 48 hours of disaster response, including: safety issues, getting started off site, stabilizing the building, documentation, retrieval and protection, damage assessment, salvage priorities, and tips for historic buildings.

Federal Emergency Management Agency. (2006). *Emergency response action steps: General salvage techniques* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security. Retrieved February 13, 2009, from http://www.fema.gov/plan/ehp/ers_wl2.shtm

This web page provides textual explanation of the salvage wheel along with a salvage glossary that explains the terms air-drying, interleaving, freezing, on-site dehumidification, rinsing, vacuum drying, and vacuum freeze-drying.

Federal Emergency Management Agency. (n.d.). *Disaster recovery center locator* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security. Retrieved May 18, 2009, from <https://asd.fema.gov/inter/locator/index.jsp>

The disaster recovery center (DRC) locator provides users with up to date information on DRCs around the nation, searchable by street address. Additionally, the DRC locator page provides users with instructions on how to use the DRC locator tool.

Federal Emergency Management Agency. (n.d.). *Federal Emergency Management Agency* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security. Retrieved March 26, 2009, from <http://www.fema.gov/>

The home page for FEMA offers information on disasters, planning resources, links to apply for FEMA aid, recovery and rebuilding information, etc.

Federal Emergency Management Agency. (n.d.). *Map service center* [Electronic resource]. Jessup, MD: Federal Emergency Management Agency Map Service Center. Retrieved March 26, 2009, from <http://msc.fema.gov/webapp/wcs/stores/servlet/FemaWelcomeView?storeId=10001&catalogId=10001&langId=-1&userType=G>

The FEMA map service center provides flood maps and Letter of Map Change (LOMC) requests to homeowners and renters, real estate and determination agents, insurance agents, engineers and surveyors, and Federal exempt customers.

Federal Emergency Management Agency. (n.d.). *Post-Disaster redevelopment planning with HAZUS-MH* [Electronic resource]. Washington, D.C.: U.S. Department of Homeland Security. Retrieved March 26, 2009, from <http://www.fema.gov/library/viewRecord.do?id=2940>

This is a copy of a presentation explaining best practices in using HAZUS-MH software for risk assessment and comprehensive planning. HAZUS-MH is FEMA's risk assessment software program; it utilizes GIS (Geographic Information Systems) coupled with scientific and engineering knowledge to estimate hazard-related damage before or after a disaster event.

Federal Geographic Data Committee. (2006). *Websites useful for hurricane preparedness* [Electronic resource]. Reston, VA: Federal Geographic Data Committee. Retrieved March 26, 2009, from <http://www.fgdc.gov/participation/coordination-group/meeting-minutes/2006/july/hurricane-preparedness/websites/?searchterm=web%20sites%20useful%20for%20hurricane%20preparedness>

This web page provides a comprehensive list of online hurricane resources, including the National Hurricane Center (NHC), the National Oceanic and Atmospheric Administration (NOAA), and National Resources Conservation Service disaster response maps.

Ferguson Group. (2008). *A guide to federal disaster assistance*. Washington, D.C.: Ferguson Group. Retrieved February 13, 2009, from <http://www.colliergov.net/Modules/ShowDocument.aspx?documentid=18794>

This guide focuses on two major topics related to disaster assistance: the major declaration process and the Federal Emergency Management Agency. The guide includes a directory of Federal and state disaster resources.

Fialkoff, Francine. (2009). Editorial: FEMA fails again: Libraries not considered essential. *Library Journal*, 134(9). Retrieved May 8, 2009, from http://www.libraryjournal.com/article/CA6656384.html?nid=2671&rid=#reg_visitor_id&source=title&

This editorial succinctly recounts FEMA's failure to recognize the Cedar Rapids Public Library as an essential service in the city's 2008 flood. The library's lack of status hampers federal, state and county relations with FEMA and other federal, state and local government agencies.

Fialkoff, Francine. (2005). Government that works: A defining moment for public libraries. *Library Journal*, 130(16), 8. Retrieved March 26, 2009, from <http://www.libraryjournal.com/article/CA6261417.html>

This article lauds the efforts of public libraries in the wake of Hurricane Katrina concerning their service to FEMA. The article discusses ways libraries relaxed rules, brought services to people in shelters, hosted reception centers in the library, tracked colleagues and other on library blogs and web sites, etc.

Finley, Mary M. (1999). Disaster planning for libraries: Lessons from California State University, Northridge. In *Proceedings of the 8th Annual Federal Depository Library Conference, April 12-15, 1999* (pp. 142-147). Washington, D.C.: Library Programs Service, U.S. Government Printing Office. Retrieved March 26, 2009, from http://www.access.gpo.gov/su_docs/fdlp/pubs/proceedings/99pro29.html

This paper reports on one library's experience with the North Ridge earthquake of 1994. The author discusses ways of mitigating damage to library materials during a natural disaster and approaches to making the library as safe as possible in the event of natural disasters.

Fire Corps. (n.d.). *NVFC: Fire Corps: About us* [Electronic resource]. Greenbelt, MD: Fire Corps. Retrieved October 9, 2008, from http://www.firecorps.org/page/628/About_Us.htm

As a partner to Citizen Corps, Fire Corps programs share the common goal of helping communities prevent, prepare for, and respond to emergencies of all kinds. The web site includes resources, contact information, news, and ways to support Fire Corps.

Florida Agency for Health Care Administration. (2008). *Personal health records home page* [Electronic resource]. Tallahassee, FL: Florida Agency for Healthcare Administration. Retrieved March 26, 2009, from <http://www.fhin.net/PHR/index.shtml>

This web site encourages families to be prepared with electronic personal health records (PHRs) as part of hurricane preparedness and for general medical purposes. It defines what a PHR is and explains why an ePHR is preferable to paper-based PHRs.

Florida Atlantic University. (2008). *Hurricane emergency plan: John D. MacArthur Campus Library, Florida Atlantic University*. Boca Raton, FL: Florida Atlantic University. Retrieved March 26, 2009, from <http://www.fau.edu/library/npb/hurrplan.pdf>

This is the document that guides FAU library staff through the hurricane planning process, and it provides an example for other libraries to follow. The document includes procedures to follow during a hurricane watch, evacuation procedures for the main campus library, procedures for protecting equipment, and steps to be followed after a hurricane has passed.

Florida Department of Children and Families. (2006). *The Florida Department of Children and Families* [Electronic resource]. Tallahassee, FL: Florida Department of Children and Families. Retrieved March 26, 2009, from <http://www.myflorida.com/accessflorida/>

This web site for Florida's Automated Community Connection to Economic Self-Sufficiency (ACCESS) provides links to get prescreened and register for DCF (Department of Children and Families) benefits, log into an individual account to check status and make updates, and to find an ACCESS office.

Florida Department of Community Affairs, Division of Community Planning. (n.d.). *Overview – Post-disaster redevelopment planning* [Electronic resource]. Tallahassee, FL: Florida Department of Community Affairs. Retrieved March 26, 2009, from <http://www.dca.state.fl.us/fdcp/DCP/PDRP/overview.cfm>

The web site includes an overview of a Florida Department of Community Affairs project to develop a guidebook to help local governments prepare a Post-Disaster Redevelopment Plan for their communities. The web site also includes related Florida statutes and rules, definitions of key terms, and contact information.

Florida Department of Community Affairs. (n.d.). *Standard operating procedure (SOP)* [Electronic resource]. Tallahassee, FL: Florida Department of Community Affairs. Retrieved May 18, 2009, from <http://www.floridadisaster.org/brm/SOPs/drccoord.pdf>

This document defines what a disaster recovery center is and details the job duties of a disaster recovery center coordinator. The document also includes a checklist for pre- and post-event operations.

Florida Division of Emergency Management. (2009). *County emergency management contacts* [Electronic resource]. Tallahassee, FL: Florida Division of Emergency Management. Retrieved March 26, 2009, from http://www.floridadisaster.org/County_EM/county_list.htm#

This is an interactive map of Florida that displays contact information and location of each county's emergency management department. The contact information includes the department's physical address, phone number, fax number, director's name and email address, and the department's web site.

Florida Division of Emergency Management. (2009). *DEM internet library* [Electronic resource]. Tallahassee, FL: Florida Division of Emergency Management. Retrieved March 26, 2009, from http://www.floridadisaster.org/internet_library.htm

The DEM Internet Library includes general information and publications related to Florida emergency management, such as the Florida Incident Field Operations Guide, COOP information, forms, maps, plans and operational procedures, preparedness information, public service announcements, reports, response information, SERT logos, and studies on hurricane response.

Florida Division of Emergency Management. (2009). *Florida Division of Emergency Management – FloridaDisaster.org* [Electronic resource]. Tallahassee, FL: Florida Division of Emergency Management. Retrieved March 26, 2009, from <http://www.floridadisaster.org/index.asp>

This web site provides current weather conditions in Florida, including severe weather watches and warnings. The web site also has information on disaster preparedness, response, recovery, and mitigation.

Florida Division of Emergency Management. (2002). *Florida DEM disaster preparedness maps* [Electronic resource]. Tallahassee, FL: Florida Division of Emergency Management. Retrieved March 26, 2009, from <http://www.floridadisaster.org/publicmapping/index.htm>.

This web site contains storm surge zone maps for coastal counties and evacuation routes for all counties in Florida. Additionally, the site provides users with links to information on storm shelters and the status of roads. See the section on “Hurricane Emergency Info” for planning resources and information for before a storm, during a storm, and after a storm.

Florida Division of Emergency Management. (n.d.). *Florida Division of Emergency Management – FloridaDisaster.org: Get a business plan* [Electronic resource]. Tallahassee, FL: Florida Division of Emergency Management. Retrieved March 26, 2009, from <http://www.floridadisaster.org/business/>

This portion of the Florida DEM web site helps businesses create individualized disaster plans.

Florida Division of Emergency Management. (n.d.). *Florida Division of Emergency Management – FloridaDisaster.org: Get a family plan* [Electronic resource]. Tallahassee, FL: Florida Division of Emergency Management. Retrieved March 26, 2009, from <http://www.floridadisaster.org/family/>

This portion of the Florida DEM web site helps families create individualized disaster plans.

Florida Division of Emergency Management. (n.d.) *Strengthen your home* [Electronic resource]. Tallahassee, FL: Florida Division of Emergency Management. Retrieved February 13, 2009, from <http://www.floridadisaster.org/mitigation/rcmp/strengthen/strengthenMain.html>

This portion of the Florida DEM web site provides information on DIY tips, hurricane retrofitting, My Safe Florida Home program, and more.

Florida Division of Emergency Management. (n.d.). *Welcome to FloridaDisaster.org* [Electronic resource]. Tallahassee, FL: Florida Division of Emergency Management. Retrieved March 26, 2009, from <http://www.floridadisaster.org/>

FloridaDisaster.org is the official web site of the Florida Department of Emergency Management. The site provides the public and businesses with links to information on hazards specific to Florida, wildfires, tornadoes, hurricanes, heat wave, drought, etc. Additionally, the site provides the public with current weather and environmental situations, as well as links to federal and national emergency resources.

Florida Emergency Preparedness Association. (n.d.). *Florida Emergency Preparedness Association* [Electronic resource]. Tallahassee, FL: Florida Emergency Preparedness Association. Retrieved March 26, 2009, from <http://www.fepa.org/>

This web site provides information related to FEPA: meetings schedule, administrative policies and documents, programs, a newsletter, contact information, etc.

Florida International University. (2009). *Business continuity information network* [Electronic resource]. Miami, FL: Florida International University. Retrieved March 25, 2009, from <http://www.bizrecovery.org/>

The BCIN provides effective and timely disaster recovery information to help businesses quickly recover from a major hurricane. The goal is to mitigate the economic impact of major hurricanes.

Florida Small Business Development Center Network. (n.d.). *Partners* [Electronic resource]. Tallahassee, FL: Florida Small Business Development Center Network. Retrieved March 26, 2009, from <http://www.floridasbdc.com/SpecialPrograms/bcrm.asp>

This web site explains Florida's Business Continuity and Risk Management (BCRM) Program. It includes contact and general information, business consulting, news and success stories, programs and resources, and information on economic impact.

Friedman, Daniela B., Tanwar, Manju, & Richter, Jane V. E. (2008). Evaluation of online disaster and emergency preparedness resources. *Prehospital and Disaster Medicine*, 23(5), 438-446. Retrieved March 26, 2009, from <http://pdm.medicine.wisc.edu/23-5%20PDFs/friedman.pdf>

This paper reports research that assessed the readability of disaster and emergency preparedness web pages intended for the general public. The authors recommend collaborations among public health educators, risk communication specialists, and web page creators and writers to ensure readable disaster and emergency resources.

Georgia Emergency Management Agency. (2009). *Georgia Emergency Management Agency* [Electronic resource] Atlanta, GA: Georgia Emergency Management Agency. Retrieved March 26, 2009, from <http://www.gema.ga.gov/>

This web site is the official portal to the Georgia Emergency Management Agency. It provides a range of information, including hurricane and severe weather preparedness such as how to create a disaster supplies kit, develop an emergency plan, and secure the safety of pets during a disaster. The site also includes links to the Georgia Citizen Corps, information on shelters, information on county emergency management agencies, and the Georgia Operations Center.

Guth, David W., & Alloway, Gordon A. (2008). *Untapped potential: Evaluating state emergency management agency web sites 2008: Findings of the University of Kansas Transportation Research Institute-funded study "Crisis Communications: Evaluating Effectiveness of State Emergency Management Web Sites" (Project Number: FED45344)*. Lawrence, Kansas: University of Kansas Transportation Research Institute. Retrieved March 26, 2009, from <http://people.ku.edu/~dguth/WebVersionEMA.pdf>

This report presents the findings of an evaluation of state emergency management agency (EMA) web sites. The study concluded that state EMAs have been slow adopters of Internet-based resources in communication with the public during emergencies and that state EMA web sites focus more on first responders than state citizens.

Halstead, Deborah, Jasper, Richard, & Little, Felicia. (2005). *Disaster planning: A how-to-do-it manual with planning templates on CD-ROM*. New York: Neal-Schumann.

This manual guides librarians and information professionals through the disaster planning process, including creating a disaster preparation strategy, understanding natural disasters and how they affect libraries, World Wide Web resources. Additionally, the manual includes a disaster plan template, directory of agencies and consultants specializing in disaster planning and recovery, and disaster prevention and protection checklist.

Hamilton, Rebecca. (2011) The State Library of Louisiana and public libraries' response to hurricanes: issues, strategies, and lessons. *Public Library Quarterly*, 30, 40-53. doi: 10.1080/01616846.2010.525385

This article is about how Louisiana's public libraries and its state library worked together to respond to and prepare for natural disasters, specifically hurricanes. In the process, we demonstrate the essential nature of libraries. Libraries play an essential role in immediate recovery after a disaster as well as in long-term recovery. This article focuses on public library response to hurricanes Katrina and Rita and the organizational follow-up within the State Library of Louisiana.

Hancock County Library System. (2005). *Hancock County Library System!!* [Electronic resource]. St. Louis, MO: Hancock County Library System. Retrieved March 26, 2009, from <http://www.hancocklibraries.info/hurricanelinks.htm>

The Hurricane Links portion of the library web site provides links to information on hurricane preparedness, general information and historic sites, local links, and hurricane information for children.

Harford County (MD) Public Library. (n.d.). *Help for disaster victims: How to help and get help* [Electronic resource]. Belcamp, MD: Harford Public Library. Retrieved March 31, 2009, from <http://www.harf.lib.md.us/services/katrina.html>

This web page is comprised of a variety of local, state, and national resources that may be useful to victims of disasters. The page has links to the Red Cross and other volunteer organizations, as well as a resource section for federal assistance, banking and insurance information, contact information and links to Harford County agencies, general hurricane information, and a link to finding friends and family.

Harris County Public Library. (2008). *E-branch blog: September 2008 archives* [Blog]. Houston, TX: Harris County Public Library. Retrieved March 26, 2009, from http://www.hcpl.net/branch/news/archives/2008_09.html

The September 16, 2008 blog contains informative posts pertaining to hurricane disasters, including contains resources on state and local emergency management and preparedness in Texas, to help children and the mentally ill cope with natural disasters, for animal rescue, and about federal and state assistance programs.

Harris County Public Library. (n.d.) *Harris County Public Library – reference – find it! – hurricane preparedness* [Electronic resource]. Houston, TX: Harris County Public Library. Retrieved March 26, 2009, from <http://www.hcpl.lib.tx.us/ref/fihurricane.htm>

This page from the library web site provides a directory of local and state resources related to hurricane preparedness, including insurance, health, and travel assistance.

Harris, Roma, Wathen, C. Nadine, & Chan, Donna. (2005). Public library responses to a consumer health inquiry in a public health crisis: The SARS experience in Ontario. *Reference & User Services Quarterly*, 45(2), 147-154. Retrieved February 13, 2009, from WilsonWeb database.

This article reports on the response of Ontario public libraries to inquiries for health information made during a SARS outbreak. The authors found that the quality of reference service raises questions about the appropriateness of public library consumer health information provision.

HazardNet. (2001). *Emergency management organizations* [Electronic resource]. Burnaby, B.C.: Telematics Research Lab, Simon Fraser University. Retrieved March 26, 2009, from http://epix.hazard.net/internet_sites.html

This web site from the Emergency Preparedness Information Exchange (EPIX) is a list of international emergency management web sites, organized by country – Australia, Belgium, Canada, Caribbean, Finland, Italy, Netherlands, Slovakia, Sweden, Switzerland, Thailand, UK, and U.S., plus international organizations like NATO, WHO, etc.

Henry, Walter. (2009). *Conservation online* [Electronic resource]. Stanford, CA: Stanford University Libraries. Retrieved March 26, 2009, from <http://palimpsest.stanford.edu/>

CoOL is a project of the Preservation Department of Stanford University Libraries and Academic Information Resources. The web site is a full text library of conservation information for related to library, archives, and museum materials.

Henson, Stephen. (2000). Writing the disaster response plan: Going beyond shouting “help! help!” In *Proceedings of the 9th Annual Federal Depository Library Conference, October 22-25, 2000* (pp. 150-158). Retrieved March 26, 2009, from http://www.access.gpo.gov/su_docs/fdlp/pubs/proceedings/00pro28.html

This paper introduces disaster response planning for libraries to respond to various disasters, such as hurricanes and other severe weather, bomb threats and other terrorist incidents, and temperature and humidity fluctuations. There are links to resources at the end of the paper: documents, charts, and web sites.

Henson, Stephen, & Finley, Mary M. (2008). *Disaster planning for libraries: Selected resources* [Electronic resource]. Northridge, CA: California State University, Northridge. Retrieved March 26, 2009, from <http://library.csun.edu/mfinley/fdcread.html>

This is a bibliography on disaster planning for libraries. Resources are divided by material type: books, conference proceedings, articles, government publications, charts, and internet resources.

Heritage Emergency National Task Force. (2008). *Forum planning handbook*. Washington, D.C.: Heritage Emergency National Task Force. Retrieved March 24, 2009, from <http://www.heritagepreservation.org/Forum/Forum%20Planning%20Handbook.pdf>

This handbook explains the importance of partnerships in disaster planning, what organizations need to get started, whom to involve in the local planning community, and how to organize a forum that brings together emergency responders and cultural institutions in a community.

Heritage Emergency National Task Force. (n.d.). *Alliance for response – Atlanta* [Electronic resource]. Washington, D.C.: Heritage Emergency National Task Force. Retrieved March 24, 2009, from <http://www.heritagepreservation.org/AfR/Atlanta/index.html>

Atlanta's Heritage Emergency Response Alliance (HERA) web site includes a link to disaster resources, an online discussion forum, and information about alliance activities and meetings.

Heritage Emergency National Task Force. (n.d.). *Heritage emergency response alliance brochure*. Washington, D.C.: Heritage Emergency National Task Force. Retrieved March 24, 2009, from http://www.heritagepreservation.org/AfR/Atlanta/hera_brochure.pdf

The HERA brochure explains the background, mission, and activities of the organization, a list of participating organizations, and contact information for Atlanta-area preservation organizations.

Heritage Emergency National Task Force. (n.d.). *Task force home page* [Electronic resource]. Washington, D.C.: Heritage Emergency National Task Force. Retrieved March 24, 2009, from <http://www.heritagepreservation.org/programs/taskfer.htm>

The home page provides cultural institutions with resources for preparing and recovering from disasters, including an interactive video on dealing with water damage; tips on safety, utilizing simple equipment, and prioritizing the salvage of materials; information on disaster funding and preparedness training; and an online bookstore for the purchase of handbooks, manuals, and other materials on how to prepare heritage institutions for disaster and how to conduct recovery after disasters.

Heritage Preservation. (n.d.). *Emergency response and salvage wheel* [Electronic resource]. Washington, D.C.: Heritage Preservation. Retrieved May 18, 2009, from <https://www.heritagepreservation.org/catalog/Wheel1.htm>

The emergency response and salvage wheel is a tool that helps cultural institutions understand the stages of disaster response and preserve books, documents, photographs, electronic records, paintings, etc.

Heritage Preservation. (n.d.). *Field guide to emergency response* [Electronic resource]. Washington, D.C.: Heritage Preservation. Retrieved May 18, 2009 from <http://www.heritagepreservation.org/catalog/product.asp?IntProdID=33>

The Heritage Preservation field guide provides instruction for cultural institutions on preparing the institution for disasters. The manual covers topics on an institutions initial response to the disaster, working with emergency responders, taking care of staff members needs, and preserving the collection.

Heritage Preservation. (n.d.). *Guide to Navigating Federal Emergency Management Agency and Small Business Administration Disaster Aid for Cultural Institutions* [Electronic resource]. Washington, D.C.: Heritage Preservation. Retrieved May 18, 2009, from <http://www.heritagepreservation.org/federal/Index.html>

This web site is a guide for applying for Federal Emergency Management Agency and Small Business Administration Aid for public institutions. The web site provides information on who is eligible for aid, where to apply for aid, and what aid is available.

Heritage Preservation. (n.d.). *Heritage Preservation bookstore* [Electronic resource]. Washington, D.C.: Heritage Preservation. Retrieved March 26, 2009, from <https://www.heritagepreservation.org/catalog/>

The Heritage Preservation online bookstore has items for purchase on the following subjects: caring for collections, disaster preparedness, and sculpture and monument care. The site also provides users with free downloadable documents on the topics of preservation and conservation.

Hernando County. (n.d.). *Hernando County emergency management homepage* [Electronic resource]. Brooksville, FL: Hernando County, Florida. Retrieved March 26, 2009, from <http://www.co.hernando.fl.us/em>

This web site provides disaster planning resources for homeowners and businesses. There is also information on flooding, hurricanes, tornadoes, and various other natural and man-made disasters.

Hewison, Hazel. (2005). Disaster planning and recovery – the Caribbean experience. *Legal Information Management*, 5(3), 185-188. Retrieved February 13, 2009, from Cambridge Journals Online.

This article reports on the CARALL Conference workshop on disaster planning which included such topics as the vulnerability of the Caribbean to natural disasters, effects of disasters on libraries with a large focus on water-related damage, recovery efforts, and lessons learned regarding disaster planning and preservation.

Hirst, Donna. (2008). The Iowa City flood of 2008: A librarian and IT professional's perspective. *Information Technology and Libraries*, 27(4), 5-8. Retrieved March 26, 2009, from Gale General Reference Center database.

This editorial is a first person account of the impact of the 2008 Iowa City flood on the University of Iowa library, particularly on information technology.

Houston Public Library. (2009). *Houston Public Library – hurricane relief and support* [Electronic resource]. Houston, TX: Houston Public Library. Retrieved March 26, 2009, from: <http://www.houstonlibrary.org/Ike/>

This portion of the HPL web site includes a Google map of HPL branches with information on branch hours and directions as well as links to various resources such as animal shelters, food stamps, FEMA, gas resources, volunteer and donation information.

Howard, Michelle. (2008). *E-government quick links*. Hudson, FL: Pasco County Library Cooperative. Retrieved March 26, 2009, from <http://pascolibraries.org/files/pdf/egovlinks.pdf>

This bibliography is a list of links to often-requested E-government services, as well as county and city government agencies, State of Florida government agencies, and federal government services, compiled by the Pasco County Library Cooperative.

Hurricane assistance at Harris County Public Library in Houston, TX. (2008, September 28). *LIS News* [Electronic journal]. Retrieved March 26, 2009, from http://lisnews.org/hurricane_assistance_harris_county_public_library_houston_tx

This news brief announces that the Harris County Public Libraries had reopened and mentions services offered by the library, such as computer and Internet access, electricity to charge cell phones, air conditioning, etc. There is also a note about which branches had and had not yet opened.

ICMA. (2007). Local government managers and public libraries: Partners for a better community [Electronic resource]. *ICMA Management Perspective*. Washington, DC: ICMA. Retrieved May 8, 2009, from [http://icma.org/documents/Final_Mgmt_Prsptv_Libraries_\(gates\).pdf](http://icma.org/documents/Final_Mgmt_Prsptv_Libraries_(gates).pdf)

This article discusses the roles public libraries play in their local communities, as well as the high customer satisfaction and credibility ratings of public libraries. These roles include acting as a neutral, welcoming haven for all types of people; building communities through local partnerships; enhancing education, workforce and businesses through literacy programs; change agents; and communication hubs.

Information Use Management & Policy Institute. (2008). *Public libraries and the Internet 2007: Study results and findings* [Electronic resource]. Tallahassee, FL: Information Use Management & Policy Institute, College of Information, Florida State University. Retrieved May 8, 2009, from http://www.ii.fsu.edu/plinternet_reports.cfm

This report is based on findings from the 2007-2008 *Public Library Funding and Technology Access* survey. The report discusses the role that public library Internet connectivity and Internet access play in the communities they serve, based on the survey findings.

Jackson, Brian A. (2008). The problem of measuring emergency preparedness: The need for assessing “response reliability” as part of homeland security planning. Rand Occasional Papers OP-234-RC. Santa Monica, CA: Rand Distribution Service. Retrieved May 8, 2009, from http://www.rand.org/pubs/occasional_papers/2008/RAND_OP234.pdf

This paper serves as a guide on developing measures for evaluating near-term actions or response activities in a disaster. Additionally, the paper gives background on the national preparedness system and on appThe paper is available for download in PDF format.

Jaeger, Paul T., Langa, Lesley A., McClure, Charles R., & Bertot, John Carlo. (2006). The 2004 and 2005 Gulf coast hurricanes: Evolving roles and lessons learned for public libraries [Electronic resource]. *Public Library Quarterly*, 25(3/4), 199-214. Retrieved February 13, 2009, from Haworth Press database.

This article details the roles played by U.S. Gulf Coast public libraries in the aftermath of the 2004 and 2005 hurricane seasons. It explores the place of libraries in society and details lessons learned and recommendations for public library disaster planning.

Jefferson County Emergency Management Agency. (n.d.) *Disaster recovery center coordinator: Standard operating procedure (SOP)*. Jefferson County, AL: Jefferson County Emergency Management Agency. Retrieved May 18, 2009, from <https://www.jeffcoema.org/documents/CEMP%202008/05%20Recovery%20Functions/05.B.18.1%20Disaster%20Recovery%20Center%20Coordinator%20SOP.doc>

This document defines disaster recovery center (DRC) and details the job duties of a DRC coordinator. It includes a five part timeline: pre- and post- event preparation, DRC operations and closing, and the after-action report.

Jefferson Parish Library. (n.d.) *Hurricane resources* [Electronic resource]. Jefferson Parish, LA: Jefferson Parish Library. Retrieved May 8, 2009, from <http://www.jefferson.lib.la.us/Reference/hurricanes.htm>

This webpage contains a comprehensive list of resources for those affected by hurricane Katrina. Though a number of the sources on this page specific to victims of Katrina, many resources such as “Salvage and Restoration of personal items and books,” crisis counseling, CDC hurricane recovery, and National Hurricane Center (NHC) are useful to victims of hurricanes in any state.

Johnson County, Kansas. (2005). *Local emergency operations plan* [Electronic resource]. Johnson County, KS: The Agencies, Departments, and Cities of Johnson County. Retrieved May 8, 2009, from [http://www.jocoem.org/documents/LEOP/LEOP_\(2005\).pdf](http://www.jocoem.org/documents/LEOP/LEOP_(2005).pdf)

This document was created for Johnson County, Kansas; it is a good example of emergency planning at a county level. The plan addresses four phases, as outlined by the plan, of emergency management: mitigation, preparedness, response, and recovery. The roles of a library during an emergency are outlined on page 24 of Local emergency operations plan: Organization and Assignment of Responsibility section.

Jones, Calvert, & Mitnick, Sarai. (2006, May). Open source disaster recovery: Case studies of networked collaboration [Electronic resource]. *First Monday*, 11(5), Retrieved May 8, 2009, from <http://firstmonday.org/htbin/cgiwrap/bin/ojs/index.php/fm/article/view/1325/1245>

This article discusses the how social networking tools have been utilized to provide services to disaster victims. The article focuses on the use of these tools during the 2004 Asian Tsunami and Hurricane Katrina recovery efforts.

Kahn, Miriam. (2003). *Disaster response and planning for libraries* (2nd ed.). Chicago: American Library Association.

This book is a resource for disaster planning, response, and recovery for public libraries. The revised second edition has up-to-date information on disaster prevention materials and preparation for technology recovery.

Kahn, Miriam. (2004). *Protecting your library's digital sources: The essential guide to planning and preservation*. Chicago: American Library Association.

This book is a resource for planning for the loss of digital data during emergency situations. Topics covered in the book include preventing common causes of loss, considerations in disaster response planning – for hardware and physical storage media, protecting data for long-term retention, and planning for the future.

Keiser, Barbie E. (2002). Web as safety net: Weather-Related catastrophes and other natural disasters. *Searcher*, 10(1), 68-83. Retrieved May 8, 2009, from WilsonWeb database.

This article discusses a variety of natural disasters, earthquakes, fire, floods and droughts, hurricanes, landslides and avalanches, lightning, tornadoes, tsunamis, and volcanoes. It includes numerous resources with annotations under each disaster, as well as sections on prevention and recovery.

Kenney, Brian J. (2001). Central libraries in uncertain times [Electronic resource]. *Library Journal*, 126(19), 36-37. Retrieved May 8, 2009, from <http://www.libraryjournal.com/article/CA180510.html>

This article discusses issues about central/main public libraries as spots for possible terrorist attacks versus the need to remain centrally located to be vital to communities they serve. This article also discusses creating guidelines for security and emergency evacuation.

Kniffel, L. (2008, October 14). Hurricane Recovery in Houston [Msg1]. Retrieved May 8, 2009, from <http://www.al.ala.org/insidescoop/?p=103>

The blog entry provided by Leonard Kniffel discusses the roles played by the Houston Public Library (HPL) in the wake of Hurricane Ike. HPL provided online access and assistance with filing electronic FEMA assistance forms to citizens. Additionally, librarians helped those affected by Ike file for emergency food stamps and unemployment benefits. Furthermore, the HPL cared for 300 children of city employees so that their parents could return to work. Finally, the HPL performed computer access outreach.

Lake, Lenora. (2009, March 4). Post disaster plan unveiled. *Tampa Tribune* [Electronic resource]. Retrieved March 9, 2009, from <http://www2.tbo.com/content/2009/mar/04/na-post-disaster-plan-unveiled/news-metro/>

This news article reports on the first of a series of public meetings that Hillsborough County, Florida is holding to discuss and receive feedback on the county's draft Post-Disaster redevelopment Plan. Additional meeting times, dates and locations are included.

LawHelp. (2009). *Disaster relief and Hurricanes Gustav and Ike* [Electronic resource]. New Orleans, LA: Southeast Louisiana Legal Services. Retrieved May 8, 2009, from <http://www.lawhelp.org/LA/StateSubTopics.cfm/County/%20/City/%20/demoMode/%3D%201/Language/1/State/LA/TextOnly/N/ZipCode/%20/LoggedIn/0/iTopicID/1228/sTopicImage/flames.gif/bAllState/0>

This disaster help web site provides users with resources on rebuilding, finding low-cost legal assistance, replacing lost documents, tax relief, and housing issues. The site also includes federal information sources (i.e. FEMA & government benefits.).

LearningTimes. (2009). *LearningTimes Network: Online conferences and learning communities: Disaster relief and emergency preparedness: Online meeting room* [Electronic resource]. New York: LearningTimes. Retrieved May 8, 2009, from <http://www.learningtimes.net/ddnlogin.shtml>

This web site uses Elluminate to create an online meeting space to discuss disaster relief and emergency preparedness.

LeBoeuf, Mary C. (2006). Disasters strike, public libraries prevail: The impact of hurricanes Katrina and Rita on Louisiana public libraries. *Louisiana Libraries*, 68(4), 3-7. Retrieved May 18, 2009, from WilsonWeb database.

This article discusses the activities of parish libraries in the wake of hurricanes Katrina and Rita. LeBoeuf discusses the stories of librarians helping hurricane victims locate missing relatives, file for FEMA forms, provide comfort to victims, assist organizations (i.e. Red Cross and FEMA) set up local areas of operation, volunteering their time to assist organizations in providing aid to victims. The article also discusses the rebuilding phase of destroyed libraries and the lessons learned from the two disasters.

LeBoeuf, Mary C. (2006). Ill winds: hurricanes and public libraries along the Gulf Coast. *Public Libraries*, 45(3), 58-63.

This article discusses the situations faced by the librarians of public libraries in a number of parishes affected by hurricanes Katrina and Rita. From locating missing family members to providing conference rooms to set up disaster centers for the Red Cross and FEMA, the article details the difficulties faced by public librarians. The article concludes that public libraries play an essential role delivering online and other services in times of disaster.

Library of Congress. (n.d.). *Disaster mitigation planning assistance* [Electronic resource]. Washington, D.C.: Library of Congress. Retrieved May 8, 2009, from <http://matrix.msu.edu/~disaster/>

This is an interactive, searchable database of resources to help libraries and cultural institutions plan for disasters. It includes sample plans and allows submission of new resources.

Library of Congress. (2008). *Learning from Katrina: Conservators' first-person accounts of response and recovery; suggestions for best practice* [Electronic resource]. Washington, DC: Library of Congress Preservation. Retrieved April 3, 2009 from <http://www.loc.gov/preserv/emergprep/katrinarespond.html>

This web page contains interviews with ten of the museum professionals and conservation volunteers sent to the Gulf Coast region in the wake of Hurricane Katrina.

Library of Congress. (2008). *Library of Congress announces new "Learning from Katrina" webpage* [Electronic resource]. Washington, DC: Library of Congress. Retrieved May 8, 2009, from <http://www.loc.gov/today/pr/2008/08-148.html>

Press release/announcement about an LOC web site where the LOC has posted interviews with professional conservators talking about their work salvaging collections affected in August 2005.

Library of Virginia. (2008). *Workbook for Disaster Planning* [Electronic resource]. Disaster planning for records managers, archivists, and librarians. Richmond, VA: Library of Virginia. Retrieved August 6, 2008, from <http://www.lva.lib.va.us/whatwedo/records/manuals/dp-files.htm>

This workbook provides basic information and instructions as well as a template that institutions can use to write their own disaster plans. The workbook focuses on the needs of records managers in public agencies, but is also designed to assist archivists, librarians, and others in documentary collections. It outlines strategies for managing a range of disasters, from routine leaks to major natural disasters.

Lindsay, Bruce R. (2008). *Federal evacuation policy: Issues for Congress* [Electronic resource]. Washington, DC: Congressional Research Service. Retrieved May 11, 2009, from <http://www.fas.org/sgp/crs/homsec/RL34745.pdf>

This Congressional Research Service (CRS) issue brief discusses federal evacuation policy and programs, including lessons learned from the response to Hurricane Katrina. The brief focuses on evacuation and reentry; it does not address other aspects of emergency preparedness and response. It also does not specifically address libraries.

Louisiana Department of Health and Hospitals. (2006). *DHH Emergency News* [Electronic resource]. Baton Rouge, LA: Louisiana Department of Health and Hospitals. Retrieved May 11, 2009, from <http://www.dhh.louisiana.gov/offices/?ID=145>

This web site provides a range of information resources such as the Alzheimer's Association's tips for taking care of the elderly, frail and disabled during disaster; the CDC's "Emergency Preparedness and Response" page; family storm preparedness and evacuation guides; and Louisiana local to the state health resources.

Louisiana Governor's Office of Homeland Security and Emergency Preparedness. (2008). *Get a game plan* [Electronic resource]. Baton Rouge, LA: Governor's Office of Homeland Security and Emergency Preparedness. Retrieved May 11, 2009, from <http://getagameplan.org/>

Get a game plan is a public service from Louisiana that includes state sites for preparedness and post storm resources. Information includes evacuation, medical, pets and quick links. Some of the documents are also available in Spanish.

Louisiana, Office of the Lieutenant Governor, Department of Culture Recreation and Tourism. (n.d.). *Louisiana cultural assets rescue* [Electronic resource]. Baton Rouge, LA: Office of the Lieutenant Governor, Department of Culture Recreation and Tourism. Retrieved May 11, 2009, from <http://www.crt.state.la.us/culturalassets/recover/howto/list.aspx?id=4>

This web site provides online resources and how-to guides for Louisiana's rebuilding efforts. It includes links to grants and other financial resources, directories of cultural institutions, and links to housing and job resources.

Louisiana State Police (2008). *Louisiana citizen awareness and disaster evacuation guide: 2008 hurricane evacuation guide southeast and southwest* [Electronic resource]. Baton Rouge, LA: Louisiana State Police. Retrieved May 11, 2009, from <http://www.lsp.org/lcdeg.html>

The American Red Cross and The Louisiana Association of United Ways (LAUW) distribute copies of the Louisiana Citizen Awareness & Disaster Evacuation Guide. Guides are intended for the Greater New Orleans, Lafayette & Lake Charles citizens who will use the maps and contra-flow routes to evacuate when disasters threaten the coastal areas.

Lyall, Jan. (1993). *Disaster planning for libraries and archives: Understanding the essential issues*. Paper presented at the Pan-African Conference on the Preservation and Conservation of Library and Archival Materials, Nairobi, Kenya: June 21-25. Retrieved May 11, 2009, from <http://www.nla.gov.au/nla/staffpaper/lyall1.html>

This paper presents an overview of the elements of a disaster plan. Disaster planning is becoming an essential component of the overall management plan for a library or archive. The importance of an effective disaster plan is regularly demonstrated in institutions which are strongly committed to their plans. There is ample evidence to indicate that to be effective, a plan must be incorporated into the day-to-day management of an institution. A well thought out and presented plan is not useful if it exists solely as a document on a shelf.

Lyrasis. (n.d.). *Disaster assistance* [Electronic resource]. Atlanta, GA: Lyrasis. Retrieved May 11, 2009, from <http://www.lyrasis.org/Preservation/Disaster%20Resources/Disaster%20Assistance.aspx>

This web site provides libraries, information organizations, and cultural institutions with information about preserving materials that have been damaged by water, fire, and mold. The site provides institutions with contact information for their Preservation Field Services, access to Lyrasis disaster wiki, information on requesting Lyrasis assistance for damage recovery.

Lyrasis. (n.d.). *Disaster Prevention and Planning* [Electronic resource]. Atlanta, GA: Lyrasis. Retrieved April 7, 2009, from <http://www.lyrasis.org/Preservation/Disaster-Resources/Disaster-Prevention-and-Planning.aspx>

This web site outlines steps that libraries can take to develop their own disaster plan. The outline contains instructions on how to develop a customized plan and provides links to outside resources where needed.

Lyrasis. (n.d.). *Emergency response checklist* [Electronic resource]. Atlanta, GA: Lyrasis. Retrieved May 11, 2009, from: <http://www.lyrasis.org/Preservation/Disaster-Resources/Emergency-Response-Checklist.aspx>

The Emergency Response Checklist webpage is a guideline that helps information and archival institutions prepare for disaster for emergencies and disasters.

Massachusetts Board of Library Commissioners. (2009, February 20). *Libraries as DRCs sparks national interest* [Press release]. Boston, MA: Massachusetts Board of Library Commissioners. Retrieved May 18, 2009, from <http://mblc.state.ma.us/mblc/news/releases/past-releases/2009/nr090220.php?current=yes>

This article discusses how the Massachusetts model of libraries as disaster recovery centers (DRCs) is being adopted by other states. Additionally, the article discusses how the Federal Emergency Management Agency (FEMA) has created a GIS database of Massachusetts libraries so officials can locate them efficiently to rapidly deploy disaster recovery services.

Massachusetts Board of Library Commissioners. (2008). *Disaster/emergency assistance* [Electronic resource]. Boston, MA: Massachusetts Board of Library Commissioners. Retrieved May 11, 2009, from <http://mblc.state.ma.us/grants/disaster/>

This web site is a quick reference guide for what to do in a disaster. Ten response steps are listed along with contact information for providers of emergency assistance and recovery supplies.

Massachusetts Board of Library Commissioners. (2008). *Disaster resources* [Electronic resource]. Boston, MA: Massachusetts Board of Library Commissioners. Retrieved November 16, 2008, from <http://mblc.state.ma.us/grants/disaster/resources/index.php>

This web site includes 14 links to disaster resources such as the Fire Safety Institute, Harvard Library disaster information, and various libraries' disaster manuals, etc. Each resource is listed with a brief annotation and a link to the outside website.

Matthews, Graham. (2005). Disaster management: Sharing experience, working together across the sector. *Journal of Librarianship and Information Science*, 37(2), 63–74. Retrieved February 19, 2009, from Sage Journals Online.

This article discusses library response to disasters and advocates for a collaborations that are put in place prior to an emergency, rather than in reaction to an emergency. The article includes a detailed review of the East Midlands Museums Service's Regional Emergencies and Disaster Squad (REDS), suggesting REDS as a model for United Kingdom libraries to adopt.

Matthews, Graham, & Feather, John (Eds.). (2003). *Disaster management for libraries and archives*. Aldershot, Hampshire, UK: Ashgate.

This book on disaster management planning includes contributions from academics and practitioners. The chapters cover subjects such as disaster control plan development, risk assessment, and lessons learned from international experiences.

MBK Consulting. (2008). *Disaster prevention and emergency planning* [Electronic resource]. Columbus, OH: MBK Consulting. Retrieved May 11, 2009, from <http://www.mbkcons.com/wkshp/disaster/disasterfront.htm>

MBK Consulting (Miriam Kahn) offers courses for library directors, trustees, and management staff to learn about recovery of water damaged materials, insurance basics, recovery of damaged computers, protective planning for automated systems and information services, and staff issues before, during, and after a disaster. This web site includes sample course materials and links on response and recovery procedures, cleaning moldy or dirty books, bibliography of disaster response, and organizations and publications with information about disaster response.

McCarthy, Cavan. (2005). Hurricane Katrina information resources. Baton Rouge, LA: Louisiana State University, School of Library and Information Science. Retrieved May 11, 2009, from <http://www.lsu.edu/faculty/mccarthy/katrina.htm>

This web page is comprised of a list of resources pertaining to Hurricanes Katrina and Rita. The resource list is divided into more than a dozen categories, such as newspapers, photographs, blogs, government agencies, family reunification, hurricane housing, etc. The information on this webpage is purposely not updated since it provides a record of response to the information needs of victims of Hurricanes Katrina and Rita.

McClure, Charles R., & Jaeger, Paul T. (2009). *Public libraries and Internet service roles: Measuring and maximizing internet services*. Chicago: American Library Association.

In this book, McClure and Jaeger identify and discuss social and service roles and expectations for public libraries with emphases on the relationship of internet access to those roles and e-government service provision. Other topics include planning for, selecting, and the future of Internet-enabled service roles.

McCoy, Mary J. (2005). The forces of nature or dancing with the three ladies. *Texas Library Journal*, 81(4), 142. Retrieved February 19, 2009, from WilsonWeb database.

The three ladies in this article title are Hurricanes Katrina, Rita, and Wilma. McCoy reports on the response provided to evacuees by the academic library at Lamar State College – Orange. The library provided Internet connections, helped people fill out forms, look for jobs and housing. The article also reports McCoy's personal experience as an evacuee during Hurricane Rita, including the helpfulness of Texas librarians.

MCEER Information Service. (2008). *QUAKELINE database* [Electronic resource]. Buffalo, NY: MCEER Information Service, State University of New York at Buffalo. Retrieved May 11, 2009, from <http://mceer.buffalo.edu/utilities/quakeline.asp>

This bibliographic database covering publications on earthquakes, earthquake engineering, natural hazard and disaster mitigation, and related topics including hurricanes.

McKnight, Michelynn. (2006). Health sciences librarians' reference services during a disaster: More than collection protection. *Medical Reference Services Quarterly*, 25(3), 1-12.

This article cites four incidents of medical/health librarian's response to Hurricane Katrina as a step toward determining best practices for post-disaster reference services.

McKnight, Michelynn, & Zach, Lisl. (2007). Choices in chaos: Designing research into librarians' information services improvised during a variety of community-wide disasters in order to produce evidence-based training materials for librarians. *Evidence Based Library and Information Practice*, 2(3), 59-75. Retrieved May 11, 2009, from <https://ejournals.library.ualberta.ca/index.php/EBLIP/article/view/253/526>

This article discusses library responses to Hurricane Katrina in the context of a research project designing evidence-based disaster preparedness training for librarians. Part of the article discusses service roles libraries reported through the survey, including children's services, meeting/office space, modified circulation rules, collecting donations, transporting evacuees, etc.

McIlwaine, John. (2005). *First, do no harm: A register of standards, codes of practice, guidelines recommendations and similar works relating to preservation and conservation in libraries and archives*. The Hague, Netherlands: International Federation of Library Associations and Institutions, Section on Preservation and Conservation. Retrieved May 11, 2009, from <http://archive.ifla.org/VII/s19/pubs/first-do-no-harm.pdf>

The document contains a list of sources that provide comprehensive information on the conservation and preservation of museum, library, and archival materials. The source list covers a range of topics in conservation and preservation that include general conservation and preservation, education and training, emergency planning and disaster preparedness, and preservation treatment and storage.

Melvin Gelman Library. (2009). *Crisis, disaster, and risk management* [Electronic resource]. Washington, DC: Melvin Gelman Library, George Washington University. Retrieved May 11, 2009, from <http://libguides.gwu.edu/content.php?pid=12166&sid=82072>

George Washington University librarian Shmuel Ben-Gad compiled these resources for the research guides of the GWU Melvin Gelman Library. The guides contain access to Federal, National and International Emergency Management resources, as well as information on accessing scholarly material on the subjects pertaining and related to emergency preparedness and disasters.

Meraz, Gloria. (2005). In times of trouble. *Texas Library Journal*, 81(3), 90. Retrieved February 19, 2009, from WilsonWeb database.

This article reports on the response of Texans to Hurricane Katrina with particular emphasis on the sense of community that emerged. Meraz describes libraries and librarians “at the heart” of service provision to hurricane victims. These services included computer access, help finding family, jobs, and housing, assistance with government forms, and children’s services, among others.

Miami-Dade Public Library System. (2008). Continuity of operations plan (Coop). Miami, FL: Miami-Dade Public Library System.

The COOP plan is created to ensure that mission-critical functions will continue if facilities are inoperable or personnel must be relocated due to a disaster. Procedures for response and recovery are included.

For further information: Leo Gomez <GLE@miamidade.gov>; <gomezl@mdpls.org>; Support Services Administrator Miami-Dade Public Library System <<http://www.mdpls.org/>> 101 West Flagler Street, Miami FL 33130-1523 Phone: (305) (305) 375-5051 Cell: (305) 781-2339 Fax: (305) 375-2978

Miami-Dade Public Library System. (2007). Emergency plan: Hurricane/storm policy and procedures section “F.” Miami, FL: Miami-Dade Public Library System.

This section of the MDPLS emergency plan covers hurricanes. Topics include National Hurricane Center and county/library terminology, timeline of preparations prior to hurricane season, preparations when a storm is approaching, procedures for after a storm has passed, disaster supply list, calling tree, etc.

For further information: Leo Gomez <GLE@miamidade.gov>; <gomezl@mdpls.org>; Support Services Administrator Miami-Dade Public Library System <<http://www.mdpls.org/>> 101 West Flagler Street, Miami FL 33130-1523 Phone: (305) (305) 375-5051 Cell: (305) 781-2339 Fax: (305) 375-2978

Miami-Dade Public Library System. (2007). Emergency plan: Emergencies policies and procedures section “J.” Miami, FL: Miami-Dade Public Library System.

This section of the MDPLS emergency plan covers a broad range of topics including evacuation procedures, fires, loss of air conditioning, injuries and illnesses of staff or patrons, power failures, and more.

For further information: Leo Gomez <GLE@miamidade.gov>; <gomezl@mdpls.org>; Support Services Administrator Miami-Dade Public Library System <<http://www.mdpls.org/>> 101 West Flagler Street, Miami FL 33130-1523 Phone: (305) (305) 375-5051 Cell: (305) 781-2339 Fax: (305) 375-2978

Michigan State University, Disaster Recovery Planning Team. (n.d.). *Disaster recovery planning* [Electronic resource]. East Lansing, MI: Michigan State University. Retrieved May 11, 2009, from <http://www.drp.msu.edu/>

This web site is designed to assist MSU academic units develop disaster plans. It includes a planning template, seminar presentations, a video, and more.

Middle Country Public Library. (n.d.). *Catastrophe readiness clearinghouse – readiness begins with me* [Electronic resource]. Centereach, NY: Middle Country Public Library. Retrieved March 24, 2009, from <http://www.catastrophereadinessclearinghouse.org/>

This web site provides tools for families, individuals, and small businesses to plan for disasters. It includes a multimedia resource collection and education, training, and networking opportunities.

Middle Country Public Library. (2006). *Catastrophe readiness clearinghouse – important web links* [Electronic resource]. Centereach, NY: Middle Country Public Library. Retrieved May 11, 2009, from http://www.catastrophereadinessclearinghouse.org/important_weblinks.asp

This web page includes resources for boating safety, emergency preparedness and management, special needs, Homeland Security, mental health, pandemics/public health, and weather/natural disasters.

Miller, Ellen G., & Fisher, Patricia H. (2007). Getting on your community's leadership team. *Georgia Library Quarterly*, 44(1), 5-8. Retrieved May 11, 2009, from WilsonWeb.

Miller and Fisher's article discusses the role of public libraries in community leadership. Specifically, the article discusses the importance of and approaches to relationship building with community leaders.

Miller, Ellen G., & Fisher, Patricia H. (2007). *Library board strategic guide: going to the next level*. Lanham: MD: Scarecrow.

This book is aimed at library board trustees and includes topics such as risk management, local values, diverse funding sources, and getting on the community's leadership team. Disaster planning is addressed in the first chapter, "Managing Risk." Of particular interest is Shield #3: Catastrophe Plans, pp. 29-38, which includes advice from Mississippi State Librarian Sharman Smith based on her experiences during Hurricane Katrina.

Minnesota Historical Society. *Disaster response and recovery: Conservation* [Electronic resource]. St. Paul, MN: Minnesota Historical Society. Retrieved May 11, 2009, from <http://www.mnhs.org/preserve/conservation/emergency.html>

This web site contains a list of online resources for salvaging wet items, general information on salvage, and documents pertaining to emergency planning.

Mississippi Emergency Management Agency. (n.d.). *Disaster preparedness – hurricanes* [Electronic resource]. Pearl, MS: Mississippi Emergency Management Agency. Retrieved May 11, 2009, from <http://www.msema.org/preparedness/hurricanes/>

The MEMA web site is a comprehensive disaster preparedness site. The hurricanes page of MEMA provides tips on hurricane preparedness and a link to FEMA information. Additionally, the site provides MEMA news releases, contact information for the emergency management agencies of Mississippi's nine districts, disaster assistance information, information for emergency management training, contact information for disaster reservists, the state hazard mitigation plan, and information on the National Flood Insurance Program (NFIP).

Missouri Secretary of State. (n.d.). *Supplies and services for records preservation: Disaster planning and prevention services* [Electronic resources]. Jefferson City, MO: Office of the Secretary of State. Retrieved May 11, 2009, from <http://www.sos.mo.gov/archives/localrecs/conservation/vendor/disasterplanning.asp>

This web site contains a list of disaster prevention and services vendors.

Myles, Barbara. (2000). The impact of a library flood on computer operations. *Computers in Libraries*, 20(1), 44-49. Retrieved February 25, 2009, from WilsonWeb.

This article reports on the disaster recovery efforts of the Boston Public Library in response to a flood in 1998. It concludes with recommendations for libraries to build disaster recovery plans.

National Archives and Records Administration. (n.d.). *Disaster response and recovery* [Electronic resource]. College Park, MD: The U.S. National Archives and Records Administration. Retrieved May 11, 2009, from <http://www.archives.gov/preservation/disaster-response/>

NARA recommends a pro-active approach to disaster preparation. This section of the NARA website includes information and guidance on recovery a variety of types of materials.

National Archives and Records Administration. (n.d.). *Emergency preparedness* [Electronic resource]. College Park, MD: The U.S. National Archives and Records Administration. Retrieved May 11, 2009, from <http://www.archives.gov/preservation/emergency-prep/>

NARA recommends a pro-active approach to disaster preparation. This web site provides tools that provide introductory information to private individuals and public institutions prepare for disasters.

National Archives and Records Administration. (1999). *Vital records and records disaster mitigation and recovery: An instructional guide* [Electronic guide]. College Park, MD: The U.S. National Archives and Records Administration. Retrieved May 18, 2009, from <http://www.archives.gov/records-mgmt/vital-records/>

This is an instructional guide on how to plan, prepare, and execute disaster mitigation and recovery. The guide outlines ways to develop a contingency plan, assess risk, recover after a disaster, and plan for disasters. Though the guide has been developed for Federal agencies, it may be adapted to the needs of libraries and archives.

National Emergency Management Association. (2008). *NEMA home* [Electronic resource]. Lexington, KY: National Emergency Management Association. Retrieved May 11, 2009, from <http://www.nemaweb.org/home.aspx>

NEMA is the professional association of and for emergency management directors from all 50 states, eight territories and the District of Columbia.

National Institutes of Health Radio Amateur Club. (2007). *National Institutes of Health Radio Amateur Club (NIHRAC)* [Electronic resource]. Bethesda, MD: NIHRAC. Retrieved May 11, 2009 from <http://nihrac.od.nih.gov/>

NIHRAC provides voluntary public service, safety, and emergency preparedness communications to NIH and local, regional, and international communities. This web site includes information on the Emergency Communications Center (ECC), membership, meetings and contact information, and affiliations.

National Library of Medicine. (2008). *Librarians and Libraries Respond to Disasters: On Library Roles in Disaster Response and Recovery*. Retrieved May 11, 2009, from <http://disasterinfo.nlm.nih.gov/dimrc/bibliographydisaster.html>.

This bibliography provided by the National Library of Medicine is a list of resources concerned with the roles played by libraries in times disaster and recovery. Additionally, the page also includes NLM resources related to disaster information and emergency preparedness plans for libraries.

National Network of Libraries of Medicine. (2008). *NN/LM emergency preparedness & response toolkit* [Electronic resource]. Bethesda, MD: National Network of Libraries of Medicine, U.S. National Library of Medicine. Retrieved May 11, 2009, from <http://nnlm.gov/ep/>

The toolkit includes disaster plan templates, library disaster stories, model memoranda of understanding and mutual aid agreements, ready references related to emergency preparedness and response, forms to report damage at your library, and general information on the NN/LM.

National Network of Libraries of Medicine, South Central Region. (2009). *Emergency preparedness and disaster recovery* [Electronic resource]. Houston, TX: National Network of Libraries of Medicine, South Central Region. Retrieved May 11, 2009, from <http://nnlm.gov/scr/services/prepare.html>

This web site is comprised of a comprehensive list of resources on public health during times of emergency preparedness and disaster, emergency preparedness, disaster preparedness for children's needs, library preparedness, resources on critical health and human services, disaster preparedness for the disabled, and terrorism prevention. Additionally, the page provides resources for locating missing persons and emergency preparedness for animals, as well as the American Veterinary Medical Association (AVMA) resources on disaster preparedness and response.

National Oceanic and Atmospheric Administration. (2009). *National weather service* [Electronic resource]. Silver Spring, MD: U.S. Department of Commerce, National Oceanic and Atmospheric Administration. Retrieved May 11, 2009, from <http://www.nws.noaa.gov>

This web site provides users with weather related information for the United States, Puerto Rico/U.S. Virgin Islands, American Samoa, and Guam. The site also contains resources on weather safety, radio communications for emergency warnings and updates, and a search feature for locating weather conditions at the city level.

New Hampshire State Library. (n.d.). *Flooding and other water damage* [Electronic resource]. Concord, NH: New Hampshire State Library. Retrieved May 11, 2009, from <http://www.nh.gov/nhsl/services/librarians/FloodingOtherWaterDamage.htm>

This web site is specifically aimed at librarians. It includes information on planning for a water disaster and salvaging materials from a clean water disaster.

New Jersey Hospital Association. (2009). *NJHA library and links* [Electronic resource]. Princeton, NJ: New Jersey Hospital Association. Retrieved February 26, 2009, from <http://www.njha.com/librarysection/index.aspx>

The NJHA web site is arranged by user type. There is information on bioterrorism preparedness under Healthcare Professionals and Hospital and Health Sciences Librarians. The section for librarians also includes information on emergency preparedness. There is a link to a model memorandum of understanding.

New Jersey State Library. (n.d.). *Disaster resources* [Electronic resource]. Trenton, NJ: New Jersey State Library. Retrieved May 11, 2009, from <http://www.njstatelib.org/LDB/Disaster/>

Information includes web sites such as FEMA, NARA and NEDCC, and a few useful phone numbers.

New York Academy of Medicine. (2009). *Resource guide for public health preparedness* [Electronic resource]. New York: New York Academy of Medicine. Retrieved May 11, 2009, from <http://www.phpreparedness.info/>

This is a web portal for information on public health preparedness, i.e. pandemic influenza, mortality, emergency preparedness and response, severe weather, etc.

New York State Education Department, Office of Cultural Education. (2006). *Resources for disaster prevention, preparedness and recovery* [Electronic resource]. Albany, NY: The University of the State of New York, New York State Education Department, Office of Cultural Education. Retrieved May 11, 2009, from http://www.oce.nysed.gov/disaster_P/DisasterPreparednessFolder/DisasterPreparedness/index.html

This web site includes a few helpful resources for emergency and disaster planning. Topics include: safety first, planning and preparation, salvage and recovery, and general links and resources.

New York University School of Medicine, Ehrman Medical Library. (2008). Disaster preparedness and bioterrorism resources toolkit [Electronic resource]. New York: Eherman Medical Library, New York University School of Medicine. Retrieved May 11, 2009, from <http://library.med.nyu.edu/library/eresources/toolkits/disaster.html>

This web site is comprised of a collection of databases containing information on health-related disaster preparedness. The databases are categorized by resource type e.g., e-journals and e-books, print, web sites, etc. Each database includes a basic description of its purpose and scope.

Northeast Document Conservation Center. (n.d.). *COSTEP: About this project* [Wiki]. Andover, MA: Northeast Document Conservation Center. Retrieved May 11, 2009, from <http://statewideplan.pbwiki.com/About+this+project>

This wiki page explains the COSTEP project and includes links to the advisory committee, meetings, the COSTEP brochure, and contact information. The COSTEP wiki is a planning tool to aid between cultural resource institutions in coordinating with emergency management departments and first responders

Northeast Document Conservation Center. (n.d.). *COSTEP: Coordinated statewide emergency preparedness: An emergency response framework for the cultural community* [Electronic resource]. Andover, MA: Northeast Document Conservation Center. Retrieved May 11, 2009, from <http://statewideplan.pbwiki.com/>

The COSTEP wiki is a planning tool to aid between cultural resource institutions in coordinating with emergency management departments and first responders. The wiki includes resources on subjects such as developing disaster preparedness plans; implementing disaster preparedness strategies; and building alliances with local, state, and federal agencies.

Northeast Document Conservation Center. (2006). *dPlan: The online disaster-planning tool* [Electronic resource]. Andover, MA: Northeast Document Conservation Center. Retrieved May 11, 2009, from <http://www.dplan.org/>

dPlan is a free Online Disaster-Planning Tool. This online disaster-planning template was prepared by the Northeast Document Conservation Center (NEDCC) and the Massachusetts Board of Library Commissioners (MBLC). dPlan can help create a plan for disaster prevention and response. The user enters data into the online template to create a customized disaster plan for the institution.

Northeast Document Conservation Center. (n.d.). *Massachusetts cultural resources disaster information form*. Andover, MA: Northeast Document Conservation Center. Retrieved March 24, 2009, from <http://costepinma.pbwiki.com/f/Cultural+Resources+Form+final+081029.doc>

This form is an example form for collecting cultural resources disaster information.

Northeast Document Conservation Center. (n.d.). *Northeast Document Conservation Center – disaster assistance: CoStep* [Electronic resource]. Andover, MA: Northeast Document Conservation Center. Retrieved March 24, 2009, from <http://www.nedcc.org/disaster/costep.php>

COSTEP is an online planning tool to bring together cultural resource institutions, emergency managers, and first responders to plan for area-wide disasters.

O’Connell, Heather. (2004). Weathering the storms: Hurricanes impact Florida libraries. *Florida Libraries*, 47(1), pp. 4-5.

This article discusses ways Florida libraries responded to the 2004 storms. It talks about damage to libraries and related closures, services libraries provided (including conversion to emergency operations centers and locally assigned services), and external support for libraries from publishers, vendors, and the library community.

OneStorm. (2008). *Hurricane plan* [Electronic resource]. St. Petersburg, FL: OneStorm. Retrieved May 18, 2009, from <http://www.onestorm.org/default.aspx?ReturnUrl=/OnePlan/>

This web site is designed to help individuals and families build personalized hurricane plans. The site also contains a library of online resources on topics that are related to hurricane preparedness and recovery.

Palm Beach County. (n.d.). *Small business hurricane survival and recovery plan* [Electronic resource]. West Palm Beach, FL: Palm Beach County. Retrieved May 13, 2009, from <http://www.pbcgov.com/publicsafety/emergencymanagement/programs/planning/business/>

This web site provides hurricane planning and recovery resources to small business owners. Business owners can utilize the hurricane planning information and online forms to create a disaster preparedness plan that is specifically tailored to their needs.

Palmer, Jason. (2008). Emergency 2.0 is coming to a website near you. *New Scientist*, 2654. Retrieved May 13, 2009, from <http://www.newscientist.com/article/mg19826545.900-emergency-20-is-coming-to-a-website-near-you.html>

This article discusses the use of web 2.0 technology, during wildfires in California in October 2007.

Pape, J. (2008, Sep. 22). Fort Bend libraries have computers available for FEMA applicants. *FortBendNow.com* [Electronic newspaper]. Houston, TX: FortBendNow.com. Retrieved May 13, 2009, from <http://www.fortbendnow.com/2008/09/22/33235>

This article announces that Fort Bend libraries had computers and staff assistance available for filling out FEMA forms and includes contact information for the library branches.

Pasco Economic Development Council. (2009). *Pasco County business recovery and disaster preparedness* [Electronic resource]. Lutz, FL: Pasco Economic Development Council. Retrieved May 13, 2009, from <http://www.pascoedc.com/Business/DisasterPlanning.aspx>

This web page is part of the Pasco Economic Development Council (PEDC) web site. The PEDC serves as the liaison between Pasco County businesses and Federal, State, and local government agencies and programs. The web page provides links to the Florida Business Disaster Survival Kit and the Pasco County Office of emergency management, which can provide businesses with assistance in developing hurricane procedures and staff training programs.

Patkus, Beth Lindblom, & Motylewski, Karen. (1993). Disaster planning. In B. Lindblom & K. Motylewski, *Disaster Planning for Cultural Institutions*. Nashville, TN: American Association for State and Local History. Retrieved May 13, 2009, from <http://www.nedcc.org/plam3/tleaf33.htm>

This leaflet serves as a how-to guide to creating disaster plans. It covers identifying and decreasing risks, cooperative plans, identifying resources, setting priorities, writing and maintaining the plan, and suggested reading.

Perlman, Ellen. (2006). Ellen Perlman's tech talk (Column): Critical connectors. *Governing*, 20(3), 57. Retrieved May 13, 2009, from

The "Critical Connectors" article discusses the role public libraries in as "first responders" in emergency situations, especially during times of hurricane disasters. According to the article, public librarians assist hurricane victims with filing FEMA forms and helping victims locate communicate with family and friends online. Additionally, the article discusses how public librarians have worked with Emergency Management Teams to provide assistance with answering emergency hotline phones and provide wireless mobile wireless connectivity. Finally, the article talks about the overall played by public libraries in delivering online government assistance to citizens in need of guidance when filling for a variety of government forms.

Piper, Paul, & Ramos, Miguel. (2006). A failure to communicate: Politics, scams, and information flow during Hurricane Katrina. *Searcher*, 14(6), 40-54. Retrieved May 13, 2009, from http://www.infotoday.com/searcher/jun06/Piper_Ramos.shtml

This article examines the response to Katrina, after the storm made landfall. Specifically, the article examines the storm from an Internet perspective that focuses on housing issues, missing persons, and post-storm fraudulence.

Polk County, Florida. (2009). *Post disaster redevelopment plan* [Electronic resource]. Bartow, FL: Polk County Board of Commissioners. Retrieved May 13 2009, from http://www.polk-county.net/subpage.aspx?menu_id=226&nav=bus&id=9206

This web site includes an explanation of what a post-disaster redevelopment plan is, background information on Polk County, the plan, involved stakeholders, and a timeline for implementation. Additionally, the site serves as an example of a county-wide post-disaster redevelopment plan

Pollonais, Steve. (2004). Risks associated with hurricanes in the Caribbean. *International Preservation News*, 34, 15-18. Retrieved May 13, 2009, from <http://archive.ifla.org/VI/4/news/ipnn34.pdf>

The article explains what a hurricane is, the dangers that arise from storm surge and high winds, and the value of disaster planning.

Public Entity Risk Institute. (2008). *Post disaster redevelopment plan (Palm Beach County, FL)* [Electronic resource]. Fairfax, VA: Public Entity Risk Institute. Retrieved May 13, 2009, from <https://www.riskinstitute.org/peri/images/file/PostDisasterRedevelopmentPlanPalmBeachCountyFL.pdf>

This web site contains an example of Palm Beach County's post-disaster redevelopment plan. The plan was written based on best practices lessons learned from catastrophic events.

Regional Alliance for Preservation. (2009). *Regional alliance for preservation* [Electronic resource]. Regional Alliance for Preservation. Retrieved May 13, 2009, from <http://www.rap-arcc.org/>

The RAP web site provides information and resources on preservation and conservation. It is a national cooperative whose members include SOLINET, NEDCC, etc. RAP offers training on disaster planning and mitigation, conservation services, and a searchable bibliography to publications on collections maintenance, among other resources.

Rike, Barb. (2003). Prepared or not...That is the vital question. *Information Management Journal*, 37(3), 25-27, 30-33. Retrieved February 27, 2009, from WilsonWeb database.

This article stresses the importance of disaster planning for records and information management (RIM) professionals and organizations, focusing on the dangers of losing data, physical assets and workspace, and the resulting cost in terms of money, time and effort. The article defines and describes disasters, explains the business impact assessment (BIA), and provides step-by-step processes for writing a disaster plan and recovery and salvage efforts.

Robert J. Kleberg Public Library. (2006). *Hurricane information* [Electronic resource]. Kingsville, TX: Robert J. Kleberg Public Library. Retrieved May 13, from <http://www.youseemore.com/RJKleberg/community.asp?p=336>

This library web site lists preparedness tips for before, during, and after a hurricane. The site also provides defines terms pertaining to tropical weather systems and an emergency supply list.

Robertson, Guy. (2005). Water finds a way: Dealing with leaks and floods in your library. *Feliciter*, 51(2), 83-85. Retrieved February 27, 2009, from WilsonWeb database.

This article details the numerous ways water can leak into and flood a library. Robertson explains the importance of planning to deal with water damage, including knowing the building and how to conserve the collection.

Rogers, Michael. (2004). Hurricanes in FL: Floods in wake. *Library Journal*, 129(17), 15. Retrieved May 13, 2009, from <http://www.libraryjournal.com/article/CA470974.html>
This article is a news brief that reports on Florida libraries and the 2004 hurricane season. In the article, State Librarian Judi Ring comments on the roles (e.g. serving as day care centers, providing Internet access, and serving as shelters. Insurance is also mentioned.

Rogers, Michael. (2005). Gates gives \$10.9 million to States Libraries. *Library Journal*, 130(3), 19. Retrieved May, 2009, from <http://www.libraryjournal.com/article/CA502027.html>

This article is a news brief stating that the Bill and Melinda Gates Foundation is awarding \$10.9 million in grant funding to state libraries to help sustain free, public access to computers and the Internet.

Rowlett Public Library staff. (2005). *Resource list for Hurricane Katrina evacuees*. Rowlett, TX: Rowlett Public Library. Retrieved May 18, 2009, from <http://www.ci.rowlett.tx.us/NR/rdonlyres/122E5C5D-AC71-4280-B8D5-A1CADFEB0CD8/0/HurricaneKatrinaResourceList.pdf>

This resource list for Katrina evacuees can be used by any hurricane evacuees who have come to the Dallas metropolitan area and hurricane evacuees in general. The list has sections for federal aid, banking, locating family and friends, housing, insurance, jobs, legal assistance, locating pets, social services, transportation, unemployment assistance, postal services, local schools, unemployment, and hurricane Katrina specific resources.

San Francisco Department of Emergency Management. (n.d.). *Are you prepared?* [Electronic resource]. San Francisco, CA: San Francisco Department of Emergency Management. Retrieved May 13, 2009, from <http://72hours.org/>

The San Francisco Department of Emergency Management hosts this web site to help residents prepare themselves and their families for an emergency as well as to learn what to do in the event of a specific disaster. Preparation information includes how to make a plan, build a kit, and get involved. Emergency response information includes what to do in case of an earthquake, tsunami, flood, terrorism, contagious disease, transit safety emergency, etc.

Schlotzhauer, Nonny. (2006). Disaster relief: Starting points for learning. *College & Research Libraries News*, 67(2), 91-96. Retrieved February 27, 2009, from WilsonWeb database.

This article focuses on the role that the Internet can play in disaster relief. The article lists national and international organizations that play a part in disaster relief around the world. Though the list is not exhaustive, each organization on the list is has a brief description of its work and an accompanying url.

Scully, Mark. (2005). Hurricane-ravaged businesses maintain critical communications. *Disaster Recovery Journal*, 18(1). Retrieved May 13, 2009, from <http://www.drj.com/articles/win05/1801-07.html>

This article discusses the importance of communication to the recovery of a business after an emergency. The article focuses on the use of communication technology (i.e. email) as an effective tool that allows businesses to remain in touch with employees before, during, and after an emergency. The article highlights specific examples of successfully deployed email messaging systems utilized during the 2004 hurricane season.

South Carolina Emergency Management Division. (2009). *South Carolina Emergency Management Division* [Electronic resource]. West Columbia, SC: South Carolina Emergency Management Division. Retrieved May 13, 2009, from <http://www.scemd.org/>

The South Carolina Emergency Management web site is a portal for resources pertaining to disaster/emergency preparedness and recovery. The site provides an up to date hurricane resource guide that can be utilized online or downloaded and printed in pdf format.

South Florida Regional Planning Council. (2000). *Hurricane survival guide for small businesses* [Electronic resource]. Hollywood, FL: South Florida Regional Planning Council. Retrieved May 13, 2009, from <http://www.sfrpc.com/whatsnew/menu2.htm>

This web site contains a survival guide for small businesses. The guide is designed to assist small businesses in planning and preparing for the hurricane season. Additionally, the guide helps businesses plan and prepare for the recovery phase of a disaster in the event that the business is damaged during the storm. This resource is available in English, Spanish, and Creole (scroll to the bottom of the page for links to PDF versions of the documents).

Southeast Florida Library Information Network. (2007). *Disaster planning and recovery resources* [Electronic resource]. Retrieved May 13, 2009, from <http://www.seflin.org/index.cfm?fuseaction=pages.Disaster>

The SEFLIN is comprised of a list of SEFLIN of institutions that are members of SEFLIN (i.e. universities and public library systems) with links to their emergency response plans and/or continuity of operations policy (COOP). Additionally, the site contains a list of library organizations, state and federal agencies, and various national resources all with links to hurricane and/or disaster emergency plans.

Southeast Florida Library Information Network. (n.d.). *Regional disaster plan for libraries in southeast Florida* [Electronic resource]. Boca Raton, FL: Southeast Florida Library Information Network. Retrieved May 13 2009, from www.seflin.org/calendar/docs/organizations/000052/Basic%20Plan%20Outline.doc

The SEFLIN regional disaster plan outlines the need for such a plan in an area that frequently experiences hurricanes but lacks official mutual aid agreements. It also discusses the purpose, scope, applicability, key concepts, activation, functionality and limitations of the plan, as well as potential planning and project participants.

St. Clair, Guy. (2001). Knowledge services: Critical infrastructure protection: A post-9/11 scenario for special librarians. *ChapterNews*, 74(2), 8-9. Retrieved May 13, 2009, from http://units.sla.org/chapter/cny/ChapterNews/74_2.pdf

This article argues that special librarians and knowledge managers are well suited for developing emergency preparedness practices and procedures because of their ability to identify information relevant to the needs of their organization. Additionally, the article outlines and describes how these information professionals can succeed in leading and organizing the emergency preparedness efforts of their organizations.

St. Lifer, Evan. (1994). Andrew's aftermath: Hurricane "saves" Miami Public Library. *Library Journal*, 119(10), 48-50. Retrieved February 27, 2009, from WilsonWeb database.

This article discusses how the Miami Dade Public Library System met the challenges of post-disaster recovery. After Hurricane Andrew devastated the south eastern communities of Florida, the Miami Dade Public Library System (MDPLS) assumed emergency response roles by turning libraries into relief centers and centers of communication. The article identifies the challenges the libraries faced by the libraries and how the libraries successfully faced those challenges.

St. Louis Public Library. (n.d.). *Hurricane Katrina disaster resources from St. Louis Public Library* [Electronic resource]. St. Louis, MO: St. Louis Public Library. Retrieved May 18, 2009, from <http://www.slpl.lib.mo.us/libsrc/katrinaresources.htm>

This resource list is primarily focused on resources in the State of Missouri, specifically related to assistance programs (e.g., Red Cross and Salvation Army), the public school system and state colleges and universities, state employment, the Humane Society, transportation, and the State Emergency Management Agency of Missouri. Additionally, the list includes transportation resources for the states of Louisiana, Mississippi, and Alabama, as well as contact information for the FEMA counseling center.

St. Romain, Rose Anne. (2008). *Evacuee children and Louisiana public libraries* [Electronic resource]. Baton Rouge, LA: Office of the State Library, Department of Culture, Recreation & Tourism, Office of the Lt. Governor of Louisiana. Retrieved May 13, 2009, from http://www.state.lib.la.us/whatsnew/whatsnew_details.cfm?doc_id=571

This web site was developed by Rose Anne St. Romain, an Early Childhood Services Consultant at the State Library of Louisiana. The site lists activities that public librarians used in order to help young hurricane evacuees cope with the trauma and displacement that resulted from the devastating hurricanes on Louisiana.

State Climate Office of North Carolina. (n.d.). *Hurricanes* [Electronic resource]. Raleigh, NC: State Climate Office of North Carolina. Retrieved May 13, 2009, from <http://www.nc-climate.ncsu.edu/climate/hurricane.php>

The state climate of North Carolina web site provides information on North Carolina's weather. Within the site is a section devoted to hurricane information. This section provides a chart defining each category of the Saffir-Simpson Hurricane Scale, which is the scale used to measure hurricane severity. The site also provides statistics on hurricane landfalls occurring in North Carolina or occurring in a nearby state and then moving through North Carolina.

State Library and Archives of Florida. (2008). *Disaster recovery for public records custodians, archives and libraries* [Electronic resource]. Tallahassee, FL: Florida Department of State. Retrieved May 13, 2009, from <http://dliis.dos.state.fl.us/disasterrecovery/>

The State Library and Archives of Florida provides practical tips for the disposition of unrecoverable public records, handling mold and mildew, techniques for records and document recovery, disaster recovery vendors, etc.

State Library of Louisiana. (n.d.). *Emergency assistance links* [Electronic resource]. Baton Rouge, LA: Office of the State Library, Department of Culture, Recreation & Tourism, Office of the Lt. Governor of Louisiana. Retrieved May 13, 2009, from <http://www.state.lib.la.us/links/>

The Emergency Assistance Links web site of the Louisiana State Library contains an alphabetized list of links to weather, state and government resources concerning environmental health, evacuations, tropical weather, public assistance, and the state recovery authority. Other resources on the site include general health care, insurance, housing, locating missing persons, and links to the Red Cross and FEMA.

State of North Carolina. (2005). *North Carolina hurricane information* [Electronic resource]. Raleigh, NC: State of North Carolina. Retrieved May 13, 2009, from <http://www.nc.gov/NCHurricane.aspx>

This web site has before the storm family preparedness checklists, downloadable evacuation routes, and a site on what to do during and after a storm. Information that is provided on the “During the storm” site includes local shelter, Red Cross shelter, and state emergency management shelter information and a variety of state storm-related sites. The “After the storm” links provide users with resources on how families can cope with storm disaster. These resources include information on disaster recovery and helping children cope with disaster. Additionally, the site provides links to FEMA, storm tracking information through NOAA, the National Hurricane Center (NHC), and a link to the Department of Agriculture hurricane preparedness site.

State of Rhode Island, Office of Library and Information Services. (n.d.). *Disaster and preservation planning for libraries* [Electronic resource]. Providence, RI: Office of Library and Information Services, State of Rhode Island. Retrieved May 13, 2009, from <http://www.olis.ri.gov/services/preservation/index.php>

The Office of Library and Information Services web page on disaster and preservation planning lists a number of resources that include the American Library Association (ALA) web page on disaster preparedness and recovery, the Federal Emergency Management Association (FEMA), the Department of Homeland Security, the National Archives and Records Administration (NARA) Preservation page, North Eastern Document Conservation Center (NEDCC), and more.

Stephens, David O. (2003). Protecting records in the face of chaos, calamity, and cataclysm. *Information Management Journal*, 37(1), 33-36, 38-40. Retrieved February 27, 2009, from WilsonWeb database.

This article was written in response to 9/11. It discusses disaster recovery planning for businesses and explains why small businesses are especially vulnerable. The focus of the article is on technology infrastructure, backing-up data, and multi-format storage solutions.

Stier, Dan. (n.d). *Mutual aid* [Electronic resource]. Atlanta, GA: Department of Health and Human Services, Centers for Disease Control and Prevention. Retrieved May 13, 2009, from <http://www2a.cdc.gov/phlp/mutualaid/index.asp>

This web site explains what mutual aid agreements are and why they are valuable. It also provides a menu of suggested provisions for public health mutual aid agreements and an inventory of mutual aid agreements and related resources.

StormAdvisory. (n.d.). *StormAdvisory – hurricane path tracking & storm status information* [Electronic resource]. Retrieved May 13, 2009, from <http://stormadvisory.org/map/atlantic/>

This interactive map allows users to track storms from their origin and throughout their track, until they are no longer considered tropical.

Stuhr, Rebecca. (2008). *ICPC: Iowa Conservation and Preservation Consortium* [Electronic resource]. Grinnell, IA: Grinnell College Libraries. Retrieved May 13, 2009, from <http://www.grinnell.edu/individuals/stuhrr/icpc/>

This web site is the home page of the Iowa Conservation and Preservation Consortium (ICPC). The ICPC is a membership organization whose mission it is to encourage and facilitate conservation and preservation efforts among all of Iowa's repositories and institutions.

SunLink. (2006). *Disaster preparedness resources for Florida school library media centers* [Electronic resource]. Orlando, FL: SUNLINK Project. Retrieved May 13, 2008, from <http://www.sunlink.ucf.edu/disasterPrep/resources.html>

This web site is designed for Florida's K-12 school library media specialists. The web site hosts national and federal resources concerning emergency planning/preparedness with relevancy to schools and libraries. Additionally, the site includes resources pertaining to hurricane/water damage and recovery. Additionally, the site has planning/preparedness resources that help children and young adults understand and be a part of emergency planning.

Talon, Mike. (2005, July 25). Preparing for large-scale disasters and anticipating recovery time. *TechRepublic* [Electronic newspaper]. Retrieved May 13, 2009, from <http://techrepublic.com.com/5100-9592-5800476.html>

This article discusses the need for realistic expectations when recovery from a disaster. Specifically, the article focuses on how employees experience disaster and how their ability to cope with loss and be well enough to return to work cannot be planned.

Tampa Bay Regional Planning Council. (n.d.). *Florida business disaster survival kit* [Electronic resource]. Pinellas Park, FL: Tampa Bay Regional Planning Council. Retrieved May 13, 2009, from <http://www.fldisasterkit.com/index.shtml>

The business disaster survival kit web site includes a disaster survival guide, disaster planning wizard, exercises and training, and a preparedness information center. See the link to "Play Pirate Bay," an interactive game in which the player is the owner of a Florida theme park and has to prepare for and respond to various disasters including hurricanes, fires, food poisoning, etc.

Tennant, Roy. (2001). Coping with disasters. *Library Journal* 126(19), 26-28. Retrieved May 13, 2009, from <http://www.libraryjournal.com/article/CA180529.html>

This article discusses how libraries can prepare their digital systems and data for potential disasters. The article provides information on ways in which data loss can be prevented, how data can be backed up, and what to do after the disaster has occurred.

Texas Department of Information Resources. (2008). *Emergency portal* [Electronic resource]. Austin, TX: Department of Information Resources, State of Texas. Retrieved May 13, 2009, from <http://www.texasonline.com/portal/tol/en/emergency>

This web site is comprised of emergency preparedness resources for residents of the State of Texas. The resources on this site provide residents with information on disaster preparedness, evacuation procedures, accessing government resources, getting assistance for those with special needs individuals, and avoiding fraud related to disasters.

Texas State Library and Archives Commission. (2008). *Resources available for Texas libraries, archives, museums, historical records custodians in possible hurricane path* [Electronic resource]. Austin, TX: Texas State Library and Archives Commission. Retrieved May 13, 2009, from <http://www.tsl.state.tx.us/news/docs/2008releases/hurricaneresources0908.pdf>

In preparation for the landfall of Hurricane Ike, this press release was issued by the Texas State Library and Archives Commission. The document is comprised of a list of tools and resources that target the needs of librarians, archivists, curators, records managers, and other custodians of historical records when they are pre-planning or responding to a natural disaster situation.

Texas State Library and Archives Commission. (1998). *Disaster preparedness* [Electronic resource]. Austin, TX: Texas State Library and Archives Commission. Retrieved May 13, 2009, from <http://www.tsl.state.tx.us/slr/recordspubs/dp.html>

This web page is comprised of resources preparing vital records for disaster. The list contains resources on protecting, storing, and managing vital records. Additionally, the list contains resources on disaster prevention and recovery after disasters.

Teygler, R., de Bruin, Gerrit, Wassink, Bihanne, & van Zanen, Bert. (2001). *Preservation of archives in tropical climates: An annotated bibliography* [Electronic resource]. The Hague, the Netherlands: Nationaal Archief (National Archives of the Netherlands) and Amsterdam, the Netherlands: European Commission on Preservation and Access. Retrieved May 14, 2009, from <http://www.knaw.nl/ecpa/grip/tropical.html>

This publication contains an overview of available resources on issues pertaining to preservation and conservation in tropical climates, focusing on books and writing materials, building and storage facilities, disaster preparedness and pest management.

Thenell, Jan. (2004). *The librarian's crisis communications planner: A PR guide for handling every emergency*. Chicago: American Library Association.

This publication is designed to prepare libraries for communicating in public relations situations, during times of crisis. The publication includes tools for everyday communication situations and in emergency situations, practice scenarios for appointed spokespeople, and dealing with the media

Todaro, Julie. (2009). *Emergency preparedness for libraries*. Lanham, MD: Government Institutes.

In this book, Todaro outlines the basic steps that libraries can take in order to prepare their organizations for emergency and disaster situations. Todaro then builds on the basic steps by outlining the methods needed to assess, educate, and budget the organization in preparation for emergencies and disasters. Finally, Todaro then discusses scenario based approaches that can be used to test the effectiveness of an organization's planning.

Trinkley, Michael. (1998). *Hurricane! Surviving the big one: A primer for libraries, museums and archives*. Columbia, SC: Chicora Foundation and Atlanta, GA: Southeastern Library Network.

The purpose of this book is to instruct libraries, archives, and museums on how to weather a hurricane through proper planning. The readers of this book will find topics concerning building structures to resist hurricane damage, preparing existing structures to minimize damage, supplying your institution in preparation for the storm, recovery, salvage, and rebuilding techniques.

Tucker, John, Trexler, Todd, & Wade, Jeff. (1996). *Hurricane mitigation and post-disaster redevelopment: Program analysis of Flagler county, Florida*. Tallahassee, FL: Florida Department of Community Affairs, Florida Coastal Management Program. Retrieved May 14, 2009, from http://www.law.ufl.edu/cgr/publications/hurricane_analysis.pdf

This document discusses the principles of hurricane mitigation and post-disaster redevelopment. Additionally, the document includes an analysis of Flagler County's hurricane mitigation and post-disaster redevelopment plan.

United States Department of Agriculture. (2009). *USDA emergency preparedness and response* [Electronic resource]. Retrieved May 14, 2009, from <http://www.usda.gov/wps/portal/usdahome?navtype=MS&navid=SAFETY>

The USDA Emergency Preparedness and Response web site contains information on hurricane relief, disaster and drought assistance, and food assistance information. The Disaster Relief and Assistance information presented here is focused on farmers, ranchers and rural residents, and relates primarily to disasters arising from excessive rainfall, flooding, and tornadoes.

United States Government. (2008). *Hurricane recovery* [Electronic resource]. Washington, DC: U.S. General Services Administration. Retrieved May 14, 2009, from http://www.usa.gov/Citizen/Topics/PublicSafety/Hurricane_Katrina_Recovery.shtml

This web site is a service of USA.gov geared toward Hurricane Katrina recovery includes information on how to: find friends and family, get help, locate shelter and housing, donate and volunteer. It also includes information related to health and safety, what the government is doing, and frequently asked questions.

University City Public Library. (2006). *Emergency procedures and disaster recovery* [Electronic resource]. University City, MO: University City Public Library. Retrieved April 3, 2009, from <http://www.ucpl.lib.mo.us/policy/Disaster%20preparedness%20plan.doc>

This document is an example of a public library's emergency procedures and disaster plan. The plan outlines the actions to be taken by library staff during emergency situations.

University of Iowa. (2008). *University of Iowa flood information* [Blog]. Iowa City, IA: University of Iowa. Retrieved May 14, 2009, from <http://uiflood.blogspot.com/>

This is an example of using a Web 2.0 application (e.g., blog) to manage disaster information. The blog was developed using Blogspot . It includes information related to floods, as well as general University of Iowa information.

Urban Libraries Council. (2007). *Making cities stronger: Public library contributions to local economic development*. Chicago, IL: Urban Libraries Council. Retrieved May 14, 2009, from http://www.urbanlibraries.org/files/making_cities_stronger.pdf

This publication discusses the ways in which public libraries support the economic development of their communities. The roles discussed in the paper include economic development, literacy and school readiness, building workforce participation, small business support, and libraries as a power of place.

U.S. Department of Health and Human Services. (2009). *PandemicFlu.gov* [Electronic resource]. Washington, DC: U.S. Department of Health and Human Services. Retrieved May 14, 2009, from <http://pandemicflu.gov/>

This web site from the U.S. Department of Health and Human Services provides “one-stop access to U.S. Government avian and pandemic flu information.” This includes general information, specific information based on region, frequently asked questions, planning and response, monitoring outbreaks, health and safety, tests and vaccines, bird and animal issues, global activities, economic impacts, research activities, and more.

U.S. Department of Homeland Security, National Preparedness Directorate, Federal Emergency Management Agency. (n.d.) *Homeland Security digital library (HSDL)* [Electronic resource]. Washington, DC: Federal Emergency Management Agency, National Preparedness Directorate, U.S. Department of Homeland Security. Retrieved May 14, 2009, from <https://www.hsdl.org/>

The HSDL collections include a general collection, restricted collection, news digest collection, and I3P cyber infrastructure collection. The general collection includes “over 63,000 important U.S. policy documents, presidential directives, and national strategy documents as well as specialized resources from universities, organizations and local and state agencies,” the restricted collection includes “over 3,000 current U//FOUO intel releases, reports and summaries from federal, state and local sources,” the news digest collection includes “periodic digests with a focus on homeland security topics,” and the I3P cyber infrastructure collection includes information from “an I3P partnership focused on identification of information assets.”

U.S. Geological Survey. (2008). *Natural hazards gateway* [Electronic resource]. Reston, VA: U.S. Geological Survey, U.S. Department of the Interior. Retrieved May 14, 2009, from <http://www.usgs.gov/hazards/>

The natural hazards section of the USGS web site is intended to educate American citizens, emergency managers, and lawmakers on 7 natural hazards that could impact the U.S.: earthquakes, floods, hurricanes, landslides, tsunamis, volcanoes, and wildfires. There is also information about USGS science and how it can help mitigate disasters.

U.S. National Library of Medicine. (2009). *MedlinePlus: Biodefense and bioterrorism* [Electronic resource]. Bethesda, MD: U.S. National Library of Medicine. Retrieved May 14, 2009, from <http://www.nlm.nih.gov/medlineplus/biodefenseandbioterrorism.html>

This web site includes overview information related to biodefense and bioterrorism, plus the latest news, treatment, prevention and screening, alternative therapy, coping, specific conditions, related issues, pictures, clinical trials, research, dictionaries, community and state directories, organizations, law and policy, and more.

U.S. National Library of Medicine. (2009). *MedlinePlus: Disaster preparation and recovery* [Electronic resource]. Bethesda, MD: U.S. National Library of Medicine. Retrieved May 14, 2009, from <http://www.nlm.nih.gov/medlineplus/disasterpreparationandrecovery.html>

This disaster preparation and recovery web page includes overview information related to emergency preparedness and planning, the latest news, specific conditions, related issues, videos, financial issues, journal articles, community and state directories, organizations, law and policy, and more.

U.S. National Library of Medicine. (n.d.). *TOXNET* [Electronic resource]. Bethesda, MD: U.S. National Library of Medicine. Retrieved May 14, 2009, from <http://toxnet.nlm.nih.gov/>

The TOXNET database is hosted by the National Library of Medicine. The web site is comprised of searchable databases on toxicology, hazardous chemicals, environmental health, and toxic releases.

U.S. National Library of Medicine. (n.d.). *WISER* [Electronic resource]. Bethesda, MD: U.S. National Library of Medicine. Retrieved May 14, 2009, from <http://wiser.nlm.nih.gov/>

This web site is designed for first responders to hazardous material incidents. The web site includes information on how to identify hazardous substances what the physical characteristics are, human health information, and containment and suppression advice.

U.S. Small Business Administration. (n.d.). *Disaster assistance* [Electronic resource]. Washington, D.C.: U.S. Small Business Administration. Retrieved May 14, 2009, from <http://www.sba.gov/services/disasterassistance/index.html>

The U.S. Small Business Administration web site is the official government portal for small business financial assistance. The U.S. Small Business Administration provides low interest loans to individuals and businesses to repair or replace property, machinery and equipment, inventory, and other business assets damaged or destroyed in a disaster.

Varlamoff, Marie-Thérèse, & Plassard, Marie-France. (2004). Survey on disaster planning in national libraries. *International Preservation News*, 34, 23-28. Retrieved May 14, 2009, from <http://archive.ifla.org/VI/4/news/ipnn34.pdf>

This article reports the results of an IFLA survey of national libraries that asked if they have a disaster plan, if they have suffered a disaster and if so, what the effects were, the frequency with which disaster plans are updated, whether the disaster plan is tested, and any preventive measures being taken. The authors recommend cooperation among institutions and coordination in the face of disaster.

Wellheiser, Johanna G., & Gwinn, Nancy E. (Eds.). (2005). *Preparing for the worst, planning for the best: Protecting our cultural heritage from disaster: Proceedings of a conference sponsored by the IFLA Preservation and Conservation Section, the IFLA Core Activity for Preservation and Conservation, and the Council on Library and Information Resources, Inc., with the Akademie der Wissenschaften and the Staatsbibliothek zu Berlin, Berlin, Germany, July 30 - August 1, 2003*. München: K.G. Saur.

This collection of conference papers includes the following topics: cooperative approaches to emergency preparation and response; disaster prevention; emergency plans; disaster management; psychological stress and recovery; firsthand accounts; risk mitigation; and collections recovery techniques.

Will, Barbara H. (2001). The public library as community crisis center: The public library has the resources and expertise to address the need for prompt, reliable, and relevant information in any crisis situation. However, librarians cannot wait to be asked to become involved. *Library Journal*, 126(20), 75-77. Retrieved May 14, 2009, from <http://www.libraryjournal.com/article/CA185136.html>

This article discusses ways libraries in which libraries can help their communities cope with disasters. Service that libraries can offer during times of crisis include the provision of different types of information, getting involved with local government emergency planning, and preparing for recovery portion of emergency planning.

Winston, Mark D., & Quinn, Susan. (2005). Library leadership in times of crisis and change. *New Library World*, 106(9/10), 395-415. Retrieved March 5, 2009, from Emerald Insight database.

This article is an analysis of scholarly literature that investigates the efforts of libraries and librarians to address the major economic, political and social, and technological changes that have occurred since 2003. The analysis is of an international focus.

Young Adult Library Services Association. (n.d.). *Dealing with tragedy and terror* [Electronic resource]. Chicago: American Library Association. Retrieved May 18, 2009, from <http://www.ala.org/ala/mgrps/divs/yalsa/profdev/dealingtragedy.cfm>

This resource list is comprised of references and resources on the topic of coping with disasters (e.g., hurricanes, war, and terrorism). The references and resources target children, teens, and young adults.

Young Adult Library Services Association. (n.d.). *Serving teen evacuees in libraries* [Electronic resource]. Chicago: American Library Association. Retrieved May 18, 2009, from <http://www.ala.org/ala/mgrps/divs/yalsa/profdev/evacuees.cfm>

This portion of the YALSA web site provides a list of activities that libraries, shelters, and schools can put together to help hurricane affected youth cope with the post-disaster environment.
